This is the key

FUNCTIONAL LANGUAGE
Checking in to a hotel
Who says each sentence? Check the correct column.

		A hotel clerk	A hotel guest	A hotel clerk OR a hotel guest
1	Hello.			✓
2	Welcome to City Hotel.			
3	What's your name?			
4	How do you spell your last name?			
5	I'm here for one night.			
6	What's your cell phone number?			
7	Here's the key.			
8	You're in room 316.			
9	Thank you.			
10	You're welcome.			
11	My name is Robert Dupont.			

FUNCTIONAL LANGUAGE
Checking in to a hotel

Complete the conversation.

Clerk   ¹_____ to New York! What's your name?

Guest   I'm Paulo Vasques. I'm here ²_____ three nights.

Clerk   Ah, yes. ³_____ your cell phone number?

Guest   ⁴_____ (593) 555-2192.

Clerk   ⁵_____. And what's your email address?

Guest   It's pvasques89@travelmail.org.

Clerk   Thanks. One moment. Please ⁶_____ here. Here's a pen.

Guest   OK.

Clerk   ⁷_____ you. This is the key. It's ⁸_____ 6B.

Guest   6D. Thanks.

Clerk   No, you're not in 6D. ⁹_____ in room 6B.

Guest   Oh, OK. Thank you.

Clerk   You're ¹⁰_____.