

INTERCHANGE 6 I'm terribly sorry.

A PAIR WORK Look at these situations. Act out conversations. Apologize and then give an excuse, admit a mistake, or make an offer or a promise.

useful expressions

I'm sorry. / I didn't realize. / I forgot. You're right. / I was wrong.
I'll ... right away. I'll make sure to ... / I promise I'll ...



Student A: You are trying to watch the movie.
Student B: You are talking on your phone.
A: Excuse me. I'm trying to watch the movie.
Could you please turn off your phone?
B: I'm so sorry ...



Student A: You are the server.
Student B: You are one of the customers.
A: Oh, I'm terribly sorry ...
B: _____



Student A: You have just arrived for the meeting.
Student B: You are making a presentation.
A: I'm sorry I'm late ...
B: _____



Student A: You are the host.
Student B: You broke the vase.
A: Oh, no! My vase.
B: _____

B GROUP WORK Have you ever experienced situations like these? What happened? What did you do? Share your stories.