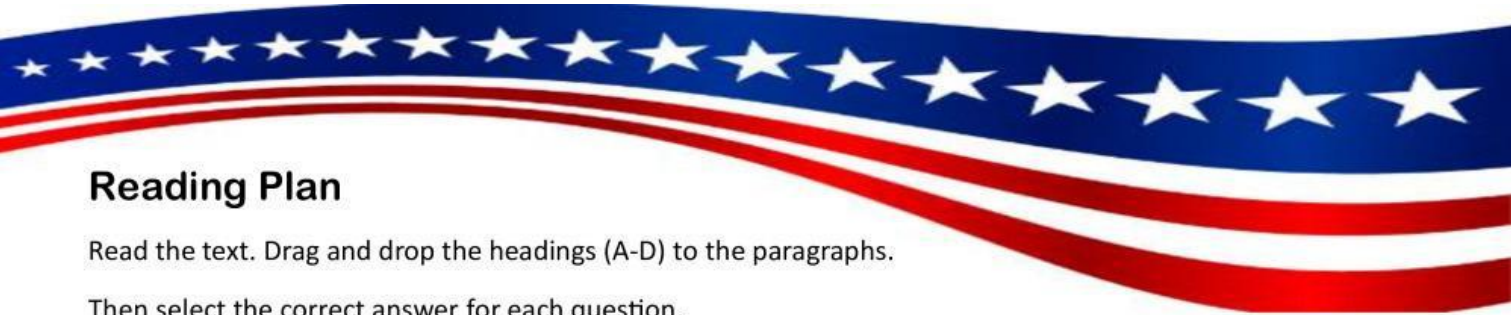




Reading Plan

Read the text. Drag and drop the headings (A-D) to the paragraphs.

Then select the correct answer for each question.



Things I love about the US

Sarah Araf is British but she lives in Ohio, in the US. Here are some things she loves about living there.

1 _____

In the US, the customer is really important. When you walk into a store, the staff greet you with a smile and ask 'How are you?'. The customer is always right too. If you have a problem with something, you take it back and they solve the problem quickly. You don't need to complain. You don't even need to have the receipt.

2 _____

I love real American coffee shops. Not chains like Costa and Starbucks, but those old-fashioned places where the waitresses come to your table and call you 'honey'. You pay a dollar for coffee, and you can drink as much as you like. You can also stay as long as you like. You can sit there all day and read a book for the price of a cup of coffee.

3 _____

Eating out here isn't as expensive as in the UK, so we go out quite a lot. People are very friendly here too. When you go to a bar or a restaurant, you often have a conversation with the people at the next table. It's really nice.

4 _____

Everyone is so optimistic here! They believe that everything is possible if you work hard. If you say 'We can't do that', they say, 'Why not?'

- A A nice cheap place to spend a morning
- B Have a nice meal and make new friends
- C Yes we can!
- D Shopping is so easy

1. Do customers complain when they have a problem in a store?
 - a. Yes, they do
 - b. No, they don't
2. Does coffee taste better at coffee chains?
 - a. Yes, it does
 - b. No, it doesn't
3. Do you have to pay extra to read a book in a café?
 - a. Yes, you do
 - b. No, you don't
4. Is eating out in the UK expensive?
 - a. Yes, it is
 - b. No, it isn't
5. Can you have conversations with strangers in restaurants?
 - a. Yes, you can
 - b. No, you can't
6. Are Americans optimistic?
 - a. Yes, they are
 - b. No, they aren't