

HOTELS AND RESTAURANTS

A. DRAG AND DROP: Complete these descriptions of hotel accommodation with the following words.

DOUBLE ROOM - FULL BOARD - SINGLE ROOM - TWIN ROOM

- 1 A room for one person with one bed is called a _____.
- 2 A room for two people with one large bed is called _____.
- 3 A room for two people with two beds is called a _____.
- 4 If you have breakfast, lunch and dinner, it is called _____.

B. Complete these sentences with the correct word.

Included – order – lift – tip – reception – bill – booked – wrong – get

1. GUEST: I'm leaving in ten minutes, so could I pay my _____, please?
2. GUEST: Is breakfast _____ in the price of the room?
3. GUEST: Excuse me. How do I _____ to the town centre from here?
4. GUEST: Are you fully _____ next week?

RECEPTIONIST: Yes, I'm afraid we are, sir.

5. GUEST: Do you have a _____?

RECEPTIONIST: No, I'm sorry sir, we only have the stairs, but I'll take your luggage up for you.

6. GUEST: There's something _____ with the shower - it isn't working.
7. CUSTOMER: What do I have to do when I arrive?

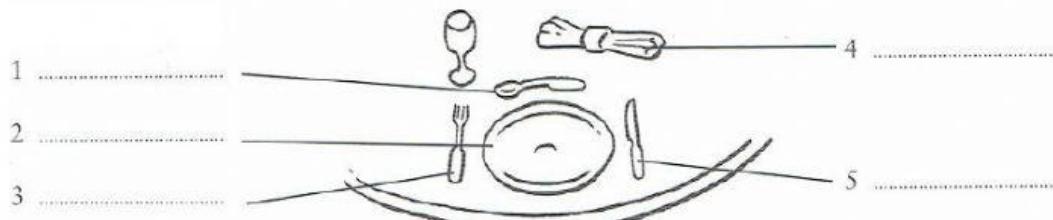
TRAVEL AGENT: Just check in at _____ when you get to the hotel.

8. GUEST: We had an excellent waiter, so I gave him a £10 _____.
9. WAITER: Are you ready to _____ your meal?

CUSTOMER: Yes, I'll have the fish soup, followed by fillet steak.

C. DRAG AND DROP: Label the pictures

PLATE - NAPKIN - FORK - KNIFE - SPOON



D. Complete. What words are being defined?

Wine list – main course – aperitif – porter – menu – receptionist – dessert – starter

- 1 The person who works behind the desk as you enter the hotel is a _____
- 2 The person who carries luggage to your room is a _____
- 3 The card giving information about the food you can order in a restaurant is the _____
- 4 The card giving information about the drinks (especially wine) you can order is the _____
- 5 The name for any drink you have before a meal is an _____
- 6 The name of the first course of a meal (e.g. soup) is the _____
- 7 The name of the second course (e.g. meat or fish) is the _____
- 8 The name of the final course (e.g. strawberries or ice cream) is the _____