Bài tập củng cố Listening Tape 24

Instructions: Read the passage below and choose the correct word to fill in the blanks.

A man is having a conversation with a woman at a hotel reception. He asks her for the (1) _____ password. She tells him it is "have a great trip," all lowercase and one word. He also inquires about the (2) _____ in the room, and she informs him that only the small bottles of water are included in the room charge. The man has trouble with the air conditioning and asks how to use the (3) _____ control. She suggests he look at the instructions in the information folder. He needs an iron, which she promises to send up right away. The man plans to check out the next day and asks if he can pay by (4) _____ instead of using his credit card. She confirms that this is possible. Finally, he requests a (5) _____ to the airport at 2 p.m., which she arranges for him.

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