BÀI TẬP PART 3

Questions 1-3 refer to the following conversation.

1. What are the speakers discussing?

(A) An arrival time

(B) A seat assignment

(C) A ticket price

(D) A travel policy

A B C D

A B C D

A B C D

2. Where is the conversation taking place?

(A) In a parking garage

(B) At a car rental agency

(C) On a train

(D) In a baggage claim area

3. What does the man say he will do?

(A) Show his identification card

(B) Gather his luggage

(C) Ask for a refund

(D) Speak with a supervisor

W-Am Excuse me, sir, but I think you're in my (1) _____, 14-A?

M-Au Let me (2) _____ at my ticket... hmm, no, it seems I'm in (3) _____.

My ticket says 14-A as well.

W-Am Well ... this is train car five. Are you sure you're in the right car?

M-Au Oh, pardon me! I'm 14-A in car six. I've put my bags on the (4) _____, so just give me a moment to get my things (5) _____.

LIVEWORKSHEETS

Questions 4-6 refer to the following conversation.

4. What will the man do on Monday?

(A) Attend a seminar

(B) Graduate from school

(C) Start a new position

(D) Receive an award

A B C D
A B C D
A B C D

5. Why does the man say he is busy?

(A) He is moving into a different office.

(B) He is meeting with some clients.

(C) He has an upcoming business trip.

(D) He has a project deadline.

6. What does the woman offer to do?

(A) Review an expense report

(B) Arrange a company celebration

(C) Introduce the man to a colleague

(D) Provide the man with supplies

W: Pablo, I heard about your promotion. That's great news! (1) _____do you (2) ____ your new position?

M: Thanks very much; I start on Monday. Things are a little (3) _____ at the moment, though, because my new office is on a (4)_____, and I have to move all my (5) _____ there.

W: I just took inventory of the (6) _____, so if you need anything to help you (7) _____ let me know.

M: That would actually be very helpful. I can't believe how many things I've accumulated over the years! Do you think I can get some cardboard boxes and tape?

LIVEWORKSHEETS

Questions 7-9 refer to the following conversation.

7. Where does the conversation most likely take place?

(A) At a library

(B) At a theater

(C) At a museum

(D) At a restaurant

A B C D
A B C D
A B C D

8. What problem does the man mention?

(A) A brochure contains an error.

(B) A shipment is late.

(C) A guest list has been misplaced.

(D) A computer is not working.

9. What will the woman most likely do next?

(A) Contact a coordinator

(B) Submit a work order

(C) Upload some images

(D) Purchase some supplies

W-Br: Hi, Jorge. How's preparation coming along for the new (1) _____ _____?

M-Au: Well, we're a little bit behind actually...The Museum of Plastic Arts is loaning us several sculptures, but (2) _____ been delayed.

W-Br: Oh, no. Is there any way I can help?

M-Au: Well ... (3) _____ the sculptures should be here this afternoon, and this is the list of things that still need to get done.

W-Br: Hmm ... how about you finish setting up the final pieces, and (4) I'll _____ photographs of the completed displays to our Web site?

M-Au: That'd be great, thanks!

LIVEWORKSHEETS

Questions 10-12 refer to the following conversation.

10. Who most likely are the speakers?

(A) (B) (C) (D)
(A) (B) (C) (D)
(A) (B) (C) (D)

(A) Clearers

(B) Servers

(C) Nutritionists

(D) Food critics

11. Why will the man talk to some cooks?

(A) To compliment their work

(B) To ask for some advice

(C) To change an assignment

(D) To update an order

12. What does the man mean when he says, "I have tickets to a baseball game on Thursday"?

(A) He cannot help the woman.

(B) He has similar interests as the woman.

(C) He wants to invite the woman to an event.

(D) He is concerned that tickets will sell out.

W-Am Oh, Jason - the people at table two (1) _____ of French fries. They said they forgot to tell you when you took their order.

M-Cn Is that a small or large order of fries?

W-Am Small.

M-Cn Thanks for letting me know. I'll go tell the cooks to (2) _____.

W-Am Great. Oh, by the way, do you think you could (3) _____ this Thursday from twelve to five? I forgot I have a dentist appointment.

M-Cn Uh ... I have tickets to a baseball game on Thursday.

W-Am OK, no problem.

LIVEWORKSHEETS

Questions 13-15 refer to the following conversation.

13. Why is the man calling?

(A) To inquire about a job

(B) To request a prescription

(C) To ask about business hours

(D) To reschedule an appointment

14. What does the woman say about Dr. Ramirez?

(A) She is presenting at a conference next week.

(B) She works at two different locations.

(C) She teaches at a medical school.

(D) She usually does not work on Wednesdays.

15. What does the woman give to the man?

(A) Directions to a medical center

(B) A Web site address

(C) A phone number

(D) A cost estimate

M-Au Hello, this is Don Simons. I (1) _____ with Dr. Ramirez on Wednesday, but I'm afraid I (2) _____.

W-Br OK. When would you be able to come in?

M-Au How about on Thursday?

W-Br Dr. Ramirez works at Brookside Medical Clinic on Thursdays. She's (3) _____ _____ on Mondays and Wednesdays. You'll have to call them to schedule an appointment.

M-Au Oh, I see. Do you have (4) _____?

W-Br Yes, it's 555-0102. Be sure to let them know that you usually see Dr. Ramirez at this location.

LIVEWORKSHEETS

Questions 16-18 refer to the following conversation.

16. Where are the speakers?

(A) At a supermarket

(B) At a furniture store

(C) At a clothing retailer

(D) At an automobile repair shop

17. Why does Tom ask the woman for help?

(A) A receipt is missing.

(B) A computer is broken.

(C) A warranty is expired

(D) An item is out of stock.

18. What does the woman offer to do for the customer?

(A) Give him in-store credit

(B) Check a storage room

(C) Call another store

(D) Provide express delivery service

M-Cn Hi, welcome to Springton (1) _____. I'm Tom. How can I help you?

M-Au Hi. I'd like to return a lamp I bought here a couple of weeks ago.

M-Cn OK. Do you have your receipt with you?

M-Au Uh, no, actually. I (2) _____.

M-Cn Hmm. Usually we can only take returns with a receipt. Let me ask my manager. Excuse me, Sarah?

W-Am Yes, Tom?

M-Cn This gentleman wants to return a lamp, but doesn't have his receipt.

W-Am OK. Sir, I'm afraid all I can do is offer you (3) _____. You can use it at any of our locations.

LIVEWORKSHEETS

Questions 19-21 refer to the following conversation.

19. What are the speakers preparing for?

(A) A training session

(B) A board meeting

(C) A press conference

(D) A product demonstration

A B C D
A B C D
A B C D

20. What problem does the woman mention?

(A) Some presenters will be late.

(B) Some equipment is not working.

(C) An event schedule is incorrect.

(D) A meeting room is too small.

21. What does the man say he will do?

(A) E-mail a coworker

(B) Hang up some posters

(C) Make an announcement

(D) Copy some documents

M-Cn: Eun-Mi, the new employees will be here in just a few minutes. Is everything set up (1) _____?

W-Am: Mostly all of the manuals and training binders are ready to go, and I have the presentation slides on my computer. But there's one problem... I just tried to (2) _____ _____, but it isn't working.

M-Cn: Oh no - that's frustrating. Well, we don't have time to call tech support... I'll just go downstairs (3) _____ and make copies of the slides for everyone. I'll be right back.

LIVEWORKSHEETS

Questions 22-24 refer to the following conversation.

22. What did the woman purchase?

(A) (B) (C) (D)
(A) (B) (C) (D)
(A) (B) (C) (D)

(A) A piano

(B) A refrigerator

(C) Some windows

(D) Some gardening tools

23. Why does the man apologize?

(A) He lost the woman's phone number.

(B) A coupon has expired.

(C) An item is out of stock.

(D) A delivery is delayed.

24. What does the woman say she will do tomorrow morning?

(A) Mail a contract

(B) Tour a model home

(C) Leave for vacation

(D) Look at samples

W-Am: Hi, this is Megumi Sato. I'm waiting for (1) _____ that I purchased from your company. They were supposed to be here at nine o'clock. I'm at the house that's under construction on Tulane Road.

M-Au: Yes, Ms. Sato. I'm sorry, but the truck that's delivering the windows (2) _____ in the mud at a different work site. It doesn't look like we'll make it out to your house today. We can be there first thing tomorrow morning.

W-Am: Oh, that's too bad. I won't be here tomorrow morning because I'm going to look at (3) _____ for the kitchen. My contractor will be here to sign for the delivery. Is that OK?

LIVEWORKSHEETS

Questions 25-27 refer to the following conversation.

25. What will take place this year?

(A) (B) (C) (D)
(A) (B) (C) (D)
(A) (B) (C) (D)

(A) A corporate merger

(B) A software update

(C) A research study

(D) An office relocation

26. What problem does the man mention?

(A) Some paperwork has been lost.

(B) Some equipment is broken.

(C) Some funding was not approved.

(D) Some designs were rejected.

27. What will the woman do next?

(A) Revise a budget

(B) Schedule a meeting

(C) Find some contact information

(D) Hire a consultant

M-Cn: Hi, Leticia. I wanted to update you about the discussion I had yesterday with our legal team about (1) _____.

W-Am: OK. I heard we're still on track to complete the merger by the end of the year.

M-Cn: Right. Well, there's a problem. We're having trouble agreeing on (2) _____ _____ should be when we merge. They rejected the designs that you and your marketing team proposed.

W-Am: Hmm. OK. I'll (3) _____ so we can come up with something else. Let me set that up right now.

LIVEWORKSHEETS

Questions 28-30 refer to the following conversation.

28. Where do the women work?

(A) At an advertising firm

(B) At a music studio

(C) At a manufacturing plant

(D) At a department store

A B C D
A B C D
A B C D

29. What does the man say about a product?

(A) It comes in many colors.

(B) It has a warranty.

(C) It is made of quality materials.

(D) It is only available online.

30. What does Helen recommend doing?

(A) Increasing a budget

(B) Developing a timeline

(C) Checking some customer reviews

(D) Contacting some local suppliers

W-Br: Good afternoon, Mr. Thompson. We at Pellman (1) _____ are excited to work on the ad campaign for your new wind-resistant umbrella.

M-Cn: I'm looking forward to getting started. Our umbrella's made of (2) _____. And we want the commercial to highlight the quality of the umbrella to our customers.

W-Br: Well you've come to the right place. Let me introduce you to our scriptwriter, Helen.

W-Am: Hi, it's nice to meet you. I have several ideas already, but before we get to that, I suggest we (3) _____. It'll keep us on schedule throughout the whole process.

LIVEWORKSHEETS

Questions 31-33 refer to the following conversation.

31. What kind of class is the woman interested in?

(A) Dance

(B) Strength training

(C) Swimming

(D) Yoga

32. What does the man suggest the woman do?

(A) Invite a friend to join her

(B) Try a free class

(C) Return at a later time

(D) Sign up for a membership

33. What special offer does the woman qualify for?

(A) A guest pass

(B) A student discount

(C) A private lesson

(D) A free water bottle

M-Au: Hello. Welcome to Baldwin Fitness Club. How can I help you?

W-Am: Hi. I have a question. I'm not a member here, but I'm interested in taking some (1) _____, like jazz or hip-hop. Can I take dance classes without joining the club?

M-Au: Sure. Anyone can take our classes. But, if you plan to go to them regularly, it's actually (2) _____ instead of paying for each class.

W-Am: OK, that sounds like a good idea. And I'm currently a university student. Do I qualify for a student discount?

M-Au: Yes, of course. Our (3) _____ is only 30 dollars a month.

LIVEWORKSHEETS

Questions 34-36 refer to the following conversation.

34. Where does the man work?

(A) At a hotel

(B) At a department store

(C) At a dentist's office

(D) At a bank

A B C D
A B C D
A B C D

35. What does the woman say about a form?

(A) She would like her own copy.

(B) She would prefer to access it online.

(C) She needs it to be translated.

(D) She has already completed one.

36. What will the woman do this afternoon?

(A) Register for a workshop

(B) Meet a client for lunch

(C) Train some employees

(D) Tour a facility

W-Br: Good morning. I have (1) _____ with Dr. Tang at ten o'clock.

M-Au: Let's see... Sameera Kapoor? Welcome. As a new patient, you just need to fill out this form.

W-Br: Actually, I (2) _____. I'm here today for a follow-up appointment. Do I need to fill out another one?

M-Au: Oh, I see it in your file now sorry about that. You can go ahead and wait in Room Two. The dentist will be with you shortly.

W-Br: Great. I'm glad I could schedule an early appointment. I have to (3) _____ _____ later this afternoon.

LIVEWORKSHEETS

Questions 37-39 refer to the following conversation.

37. Who most likely is the woman?

(A) An architect

(B) An interior decorator

(C) A property manager

(D) A city official

A B C D
A B C D
A B C D

38. What are the men concerned about?

(A) The number of meeting rooms

(B) The amount of storage space

(C) The date of a deadline

(D) The size of a budget

39. What benefit does the woman mention?

(A) Delivery service is available.

(B) Transportation is inexpensive.

(C) A building is in the city center.

(D) A parking area is nearby.

W-Am: Hi, I'm Rebecca from Howard (1) _____. I'm glad both of you could make it today. Let me show you around the office space available for lease here.

M-Cn: Wow, this office is really nice. What do you think, Brian?

M-Au: Well, it is nice, but most of our time is spent in meetings. I think we'd need (2) _____ _____.

M-Cn: You're right, but we could renovate and add a few rooms.

W-Am: And this office has a great benefit. (3) _____ right outside.

M-Au: Most of our employees do drive to work, so that would be good.

LIVEWORKSHEETS

Questions 40-42 refer to the following conversation.

40. Why is the woman calling?

(A) To make an appointment

(B) To rent a car

(C) To ask about a fee

(D) To apply for a position

41. According to the man, what has recently changed?

(A) Office hours

(B) Job requirements

(C) A computer system

(D) A company policy

42. What does the man agree to do?

(A) Waive a fee

(B) Reschedule a meeting

(C) Sign a contract

(D) Repair a vehicle

M: Thanks for calling Riverside Auto Repair. How can I help you?

W: Hi. I (1) _____ last week and (2) _____ to get a ride back to my office. Can you tell me why there's a service charge on my invoice for using the shuttle? I've never had to pay that before.

M: Yes, unfortunately the cost of auto fuel has risen quite a bit, so the company now requires us (3) _____.

W: Well, I wasn't expecting that.

M: I'm sorry we didn't inform you of this ahead of time. I'll (4) _____ now, but please be aware that you'll have to pay for rides in the future.

LIVEWORKSHEETS

Questions 43-45 refer to the following conversation.

43. How did the woman reach her decision?

(A) (B) (C) (D)
(A) (B) (C) (D)
(A) (B) (C) (D)

(A) She did some Internet research.

(B) She asked a friend for a recommendation.

(C) She examined some samples.

(D) She compared prices.

44. Look at the graphic. Which product did the woman choose?

(A) W32

(B) W51

(C) W76

(D) W94

Wood Flooring Options

Product Code	Type Of Wood
W32	Maple
W51	Oak
W76	Pine
W94	Ash

45. Why does the man need to call back later?

(A) He is unsure about some inventory.

(B) He is about to attend a meeting.

(C) He needs to check his work schedule.

(D) He wants to consult a coworker.

W: Hi Raymond. It's Marta Dunmore. I'm calling about the wood options we discussed for my new kitchen floor.

M: Great! What did you decide?

W: Well, I thought about choosing the dark pine. But then I (1) _____ into the kitchen and looked at them carefully. I decided the pattern (2) _____ will look best.

M: (3) _____. It's harder than pine, so it's a good value. And the light color of the ash and maple don't really match your kitchen.

W: OK, great. When can you start the installation?

M: I'll (4) _____ when I get back to the office. Can I give you a call later?

LIVEWORKSHEETS