

# 69 The internet

## A Internet vocabulary

### Frequently asked questions (FAQs)

What is <b>data</b> ?	It's information which is <b>stored</b> (= kept) on your computer.
What's a <b>search engine</b> ?	It's a computer program like Google which searches the internet for information.
What's a <b>network</b> ?	It's a set of computers that are connected and can exchange information.
What's a <b>username</b> ?	It's the name or special word you use that allows you to enter a computer program or system.
What's a <b>login</b> ?	When you start to use the computer, you usually type in a name or word that you've chosen. You <b>log on</b> when you start the computer, and you <b>log off</b> when you finish. When you want to use a particular app or website, you <b>log in</b> and then <b>log out</b> to leave it.
What is <b>software</b> ?	It's the programs which are used to operate a computer.
What's an <b>app</b> ?	An <b>app</b> is a piece of software that you can put on a smartphone or tablet. You can use it to get information or to play a game.
What happens if my screen <b>freezes</b> ?	You can't move text or <b>images</b> (= pictures on a computer) because there's something wrong with the equipment or programs.

#### SPOTLIGHT *hardware and software*

**Hardware** is the machinery and electronic parts of a computer system, e.g. keyboard, monitor, printer.

**Software** is the programs used to operate the computer, e.g. *educational software*, *music-sharing software*.

#### 1 Correct the spelling mistake in each sentence. Write the correct word at the end.

► <b>FAQs</b> <b>FAQs</b>	4 I've used too much <b>date</b> on my phone.
1 What's his <b>loggin</b> for that site?	5 This is a great <b>ap</b> for teenagers.
2 We had to buy expensive new <b>cardware</b> .	6 Does your computer <b>frieze</b> often?
3 What's your <b>usedname</b> on Instagram?	7 The pictures are <b>stawed</b> on my phone.

#### 2 Complete the sentences with words from the box.

network    freezes ✓    app    engine    log in    data    log off    images

► There's something wrong with my computer. The screen often <b>freezes</b> .....
1 Our customers weren't able to ..... to our website this morning.
2 Be careful: if you use too much ..... on your phone, you'll have to pay more.
3 The most popular search ..... in the USA is Google. In China, it's Baidu.
4 A computer ..... is a group of computers that are connected together.
5 If you have a problem with your computer, ..... and then start it up again.
6 I've got an ..... that stops advertisements appearing on the site.
7 There are some sites where you can get free ..... to use on your website.

#### 3 Complete the questions.

► Do you think computer <b>hardware</b> ..... is more expensive or cheaper than in the past?
1 Do you ever use s..... to change photos or i..... on your device?
2 Which s..... engine do you use most often?
3 Do you use the same u..... on all websites, or do you use different ones?
4 Do you use F..... pages a lot on the web when you need some information?
5 Do you always l..... o..... when you've finished using banking or retail websites?
6 Which a..... do you use most on your phone?

#### 4 ABOUT YOU Write your answers to Exercise 3, or ask another student.



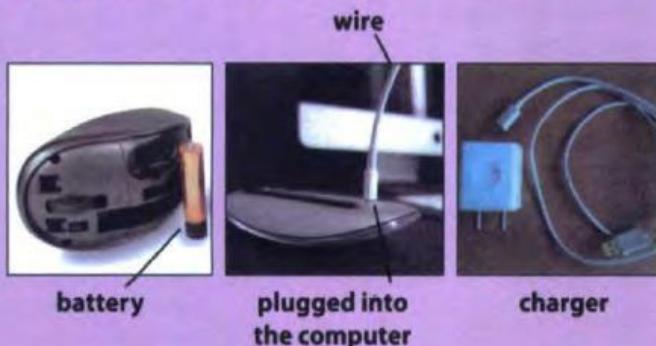
TEST YOURSELF

## B Computer problems

If your computer does not start up, the first thing is to check that it is connected to the power supply.

When your mouse **batteries** are low, change them. With a wireless mouse, you need to **plug it into** the computer to **charge** it. You can also charge your phone with a **mobile charger**.

If your apps are **running** slowly, it may be because of a **file** that you have **downloaded** from a website. You need to find out how to **delete** or **remove** it. Alternatively, you may need to **update** the app.



### GLOSSARY

<b>start (sth) up</b>	begin working or make sth begin working: <i>start up</i> a computer/car/engine
<b>connect sth (to sth)</b>	join together two or more things
<b>power supply</b>	energy used to make machines work an amount of sth that you need: <i>water/food/power supply</i>
<b>low</b>	If a battery is <b>low</b> , it does not have much energy left.
<b>wireless</b>	<b>Wireless</b> systems do not use wires, but communicate using electronic signals. A <b>wireless</b> mouse works on <b>Wi-Fi</b> .
<b>charge</b>	pass electricity through a device/battery so that it is stored there
<b>run</b>	If a computer program <b>runs</b> , it operates or works.
<b>file</b>	a set of information on a computer with a particular name
<b>download</b>	If you <b>download</b> information ( <i>data</i> ) from the internet, you copy it onto your computer/device. <b>Upload</b> means to send documents or data from your computer to the internet.
<b>delete</b>	take sth away that has been stored on a device <b>syn remove</b>
<b>update</b>	add the most recent information to sth

5 Is the pronunciation of the underlined sounds the same or different? Write **S** or **D**. Use the to help you. Practise saying the words.

► **plug** / **run** S      3 **delete** / **connect** .....      6 **charge** / **battery** .....  
1 **mouse** / **power** .....      4 **download** / **low** .....      7 **upload** / **low** .....  
2 **supply** / **Wi-Fi** .....      5 **supply** / **wireless** .....

6 Circle the correct answers. Be careful: more than one answer may be correct.

► If your computer is off, you need to **start it up** / **upload it** / **charge it**.  
1 You sometimes have to put batteries in a **file** / **mouse** / **wire**.  
2 If your mouse is wireless, you sometimes need to **download it** / **charge it** / **plug it in**.  
3 If you have a violent storm, it can cut off your **water** / **power** / **energy** supply.  
4 Do you know how to **delete** / **remove** / **connect** an app from your phone?  
5 You can **download** / **upload** / **charge** music from the internet to your phone.

7 Complete the sentences.

► The **file** ..... contained all the documents I needed for the meeting, and I've gone and lost it!  
1 My phone battery is very ..... – only 5% – I need to ..... it quickly. And I also need to ..... my mobile ..... in too.  
2 The computer wasn't working, but then I realised it wasn't ..... to the power ..... . How silly of me!  
3 If you need to check your messages, go into that café and use their ..... .  
4 Does your mouse use ..... or is it ..... ?  
5 I had to ..... some software from the internet, and it took me over an hour.  
6 I made a mistake and ..... a file I'd been working on, and now I can't find it.  
7 If an app ..... slowly, you might need to ..... it.  
8 When you ..... up this computer, it takes a long time because it's old.

