69 The internet

A Internet vocabulary

Frequently asked questions (FAQs)	
*What is **data**?*	It's information which is **stored** (= kept) on your computer.
*What's a **search engine**?*	It's a computer program like Google which searches the internet for information.
*What's a **network**?*	It's a set of computers that are connected and can exchange information.
*What's a **username**?*	It's the name or special word you use that allows you to enter a computer program or system.
*What's a **login**?*	When you start to use the computer, you usually type in a name or word that you've chosen. You **log on** when you start the computer, and you **log off** when you finish. When you want to use a particular app or website, you **log in** and then **log out** to leave it.
*What is **software**?*	It's the programs which are used to to operate a computer.
*What's an **app**?*	An **app** is a piece of software that you can put on a smartphone or tablet. You can use it to get information or to play a game.
*What happens if my screen **freezes**?*	You can't move text or **images** (= pictures on a computer) because there's something wrong with the equipment or programs.

SPOTLIGHT *hardware* and *software*

Hardware is the machinery and electronic parts of a computer system, e.g. keyboard, monitor, printer.
Software is the programs used to operate the computer, e.g. *educational* ***software***, *music-sharing* ***software***.

1 Correct the spelling mistake in each sentence. Write the correct word at the end.

▶ ~~FACs~~ FAQs
1 What's his loggin for that site? _____
2 We had to buy expensive new cardware. _____
3 What's your usedname on Instagram? _____
4 I've used too much date on my phone. _____
5 This is a great ap for teenagers. _____
6 Does your computer frieze often? _____
7 The pictures are stawed on my phone. _____

2 Complete the sentences with words from the box.

network freezes ✓ app engine log in data log off images

▶ There's something wrong with my computer. The screen often freezes.
1 Our customers weren't able to _____ to our website this morning.
2 Be careful: if you use too much _____ on your phone, you'll have to pay more.
3 The most popular search _____ in the USA is Google. In China, it's Baidu.
4 A computer _____ is a group of computers that are connected together.
5 If you have a problem with your computer, _____ and then start it up again.
6 I've got an _____ that stops advertisements appearing on the site.
7 There are some sites where you can get free _____ to use on your website.

3 Complete the questions.

▶ Do you think computer hardware is more expensive or cheaper than in the past?
1 Do you ever use s_____ to change photos or i_____ on your device?
2 Which s_____ engine do you use most often?
3 Do you use the same u_____ on all websites, or do you use different ones?
4 Do you use F_____ pages a lot on the web when you need some information?
5 Do you always l_____ o_____ when you've finished using banking or retail websites?
6 Which a_____ do you use most on your phone?

4 ABOUT YOU **Write your answers to Exercise 3, or ask another student.**

TEST YOURSELF

LIVEWORKSHEETS

B Computer problems

If your computer does not **start up**, the first thing is to check that it **is connected to** the **power supply.**

When your mouse **batteries** are **low**, change them. With a **wireless** mouse, you need to **plug** it **into** the computer to **charge** it. You can also charge your phone with a mobile **charger.**

If your apps are **running** slowly, it may be because of a **file** that you have **downloaded** from a website. You need to find out how to **delete** or **remove** it. Alternatively, you may need to **update** the app.



GLOSSARY	
start (sth) up	begin working or make sth begin working: ***start up*** *a computer/car/engine*
connect sth (to sth)	join together two or more things
power	energy used to make machines work
supply	an amount of sth that you need: ***water/food/power supply***
low	If a battery is **low,** it does not have much energy left.
wireless	**Wireless** systems do not use wires, but communicate using electronic signals. A **wireless** mouse works on **Wi-Fi.**
charge	pass electricity through a device/ battery so that it is stored there
run	If a computer program **runs,** it operates or works.
file	a set of information on a computer with a particular name
download	If you **download** information (*data*) from the internet, you copy it onto your computer/device. **Upload** means to send documents or data from your computer to the internet.
delete	take sth away that has been stored on a device SYN **remove**
update	add the most recent information to sth

5 **Is the pronunciation of the underlined sounds the same or different? Write *S* or *D*. Use the APP to help you. Practise saying the words.**

▶ plug / run S
1 mouse / power .....
2 supply / Wi-Fi .....
3 delete / connect .....
4 download / low .....
5 supply / wireless .....
6 charge / battery .....
7 upload/ low .....

6 **Circle the correct answers. Be careful: more than one answer may be correct.**

▶ If your computer is off, you need to ***start it up / upload it / charge it***.
1 You sometimes have to put batteries in a ***file / mouse / wire***.
2 If your mouse is wireless, you sometimes need to ***download it / charge it / plug it in***.
3 If you have a violent storm, it can cut off your ***water / power / energy*** supply.
4 Do you know how to ***delete / remove / connect*** an app from your phone?
5 You can ***download / upload / charge*** music from the internet to your phone.

7 **Complete the sentences.**

▶ The file contained all the documents I needed for the meeting, and I've gone and lost it!
1 My phone battery is very ..... – only 5% – I need to ..... it quickly. And I also need to ..... my mobile ..... in too.
2 The computer wasn't working, but then I realised it wasn't ..... to the power ..... . How silly of me!
3 If you need to check your messages, go into that café and use their ..... .
4 Does your mouse use ..... or is it ..... ?
5 I had to ..... some software from the internet, and it took me over an hour.
6 I made a mistake and ..... a file I'd been working on, and now I can't find it.
7 If an app ..... slowly, you might need to ..... it.
8 When you ..... up this computer, it takes a long time because it's old.

TEST YOURSELF

LIVEWORKSHEETS