

69 The internet

A Internet vocabulary

Frequently asked questions (FAQs)

What is data ?	It's information which is stored (= kept) on your computer.
What's a search engine ?	It's a computer program like Google which searches the internet for information.
What's a network ?	It's a set of computers that are connected and can exchange information.
What's a username ?	It's the name or special word you use that allows you to enter a computer program or system.
What's a login ?	When you start to use the computer, you usually type in a name or word that you've chosen. You log on when you start the computer, and you log off when you finish. When you want to use a particular app or website, you log in and then log out to leave it.
What is software ?	It's the programs which are used to to operate a computer.
What's an app ?	An app is a piece of software that you can put on a smartphone or tablet. You can use it to get information or to play a game.
What happens if my screen freezes ?	You can't move text or images (= pictures on a computer) because there's something wrong with the equipment or programs.

SPOTLIGHT *hardware and software*

Hardware is the machinery and electronic parts of a computer system, e.g. keyboard, monitor, printer.

Software is the programs used to operate the computer, e.g. *educational software*, *music-sharing software*.

1 Correct the spelling mistake in each sentence. Write the correct word at the end.

► ~~FAQs~~ FAQs

- What's his login for that site? _____
- We had to buy expensive new cardware. _____
- What's your usedname on Instagram? _____
- I've used too much date on my phone. _____
- This is a great ap for teenagers. _____
- Does your computer frieze often? _____
- The pictures are stawed on my phone. _____

2 Complete the sentences with words from the box.

network freezes ✓ app engine log in data log off images

- There's something wrong with my computer. The screen often freezes.
- Our customers weren't able to _____ to our website this morning.
 - Be careful: if you use too much _____ on your phone, you'll have to pay more.
 - The most popular search _____ in the USA is Google. In China, it's Baidu.
 - A computer _____ is a group of computers that are connected together.
 - If you have a problem with your computer, _____ and then start it up again.
 - I've got an _____ that stops advertisements appearing on the site.
 - There are some sites where you can get free _____ to use on your website.

3 Complete the questions.

- Do you think computer hardware is more expensive or cheaper than in the past?
- Do you ever use s _____ to change photos or i _____ on your device?
 - Which s _____ engine do you use most often?
 - Do you use the same u _____ on all websites, or do you use different ones?
 - Do you use F _____ pages a lot on the web when you need some information?
 - Do you always l _____ o _____ when you've finished using banking or retail websites?
 - Which a _____ do you use most on your phone?

4 ABOUT YOU Write your answers to Exercise 3, or ask another student.



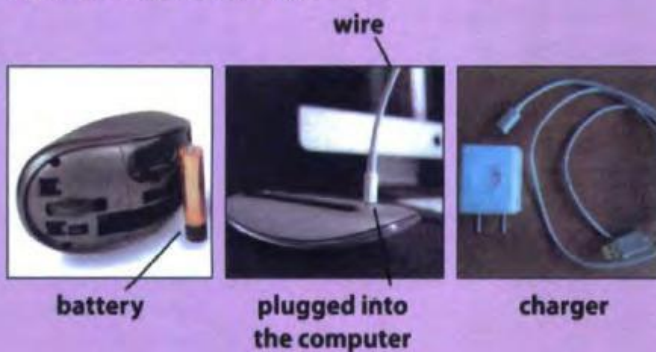
TEST YOURSELF

B Computer problems

If your computer does not **start up**, the first thing is to check that it is **connected** to the **power supply**.

When your mouse **batteries** are **low**, change them. With a **wireless** mouse, you need to **plug** it **into** the computer to **charge** it. You can also charge your phone with a **mobile charger**.

If your apps are **running** slowly, it may be because of a **file** that you have **downloaded** from a website. You need to find out how to **delete** or **remove** it. Alternatively, you may need to **update** the app.



GLOSSARY

start (sth) up	begin working or make sth begin working: start up a computer/car/engine
connect sth (to sth)	join together two or more things
power supply	energy used to make machines work an amount of sth that you need: water/food/power supply
low	If a battery is low , it does not have much energy left.
wireless	Wireless systems do not use wires, but communicate using electronic signals. A wireless mouse works on Wi-Fi .
charge	pass electricity through a device/battery so that it is stored there
run	If a computer program runs , it operates or works.
file	a set of information on a computer with a particular name
download	If you download information (<i>data</i>) from the internet, you copy it onto your computer/device. Upload means to send documents or data from your computer to the internet.
delete	take sth away that has been stored on a device SYN remove
update	add the most recent information to sth

5 Is the pronunciation of the underlined sounds the same or different? Write S or D. Use the to help you. Practise saying the words.

- | | | | |
|-------------------------|----------|-------------------------|------------------------------|
| ▶ plug / <u>run</u> | <u>S</u> | 3 delete / connect | 6 charge / battery |
| 1 mouse / <u>power</u> | | 4 download / <u>low</u> | 7 <u>upload</u> / <u>low</u> |
| 2 supply / <u>Wi-Fi</u> | | 5 supply / wireless | |

6 Circle the correct answers. Be careful: more than one answer may be correct.

- ▶ If your computer is off, you need to start it up / upload it / charge it.
- 1 You sometimes have to put batteries in a file / mouse / wire.
- 2 If your mouse is wireless, you sometimes need to download it / charge it / plug it in.
- 3 If you have a violent storm, it can cut off your water / power / energy supply.
- 4 Do you know how to delete / remove / connect an app from your phone?
- 5 You can download / upload / charge music from the internet to your phone.

7 Complete the sentences.

- ▶ The file contained all the documents I needed for the meeting, and I've gone and lost it!
- 1 My phone battery is very – only 5% – I need to it quickly. And I also need to my mobile in too.
- 2 The computer wasn't working, but then I realised it wasn't to the power How silly of me!
- 3 If you need to check your messages, go into that café and use their
- 4 Does your mouse use or is it ?
- 5 I had to some software from the internet, and it took me over an hour.
- 6 I made a mistake and a file I'd been working on, and now I can't find it.
- 7 If an app slowly, you might need to it.
- 8 When you up this computer, it takes a long time because it's old.



TEST YOURSELF