95 Offers and saying sorry

A Offers



Offering food/drink

Would you like a drink?
Do you want something to eat?

Accept	Refuse
Yes, please. **Thanks.** **Thanks. Could I have …?**	**No, thanks.**



Offering help

Do you **need** some **help**?
Let me help you.

Accept	Refuse
Yes, please. **Thanks a lot.** **Thank you (very much).**	**No, I'm fine, thanks.** **No, don't worry.**

GLOSSARY

offer	say or show that you will give sth if another person wants it **offer** *n*	**accept**	say 'yes' OPP **refuse**
need	If you **need** sth, you must have it.	**thanks a lot** *inf*	= thanks very much
help	the act of doing sth good for sb **help** *v*	**don't worry**	used to tell sb that sth is not important **worry** *n*
let me …	used for asking permission to help another person		

1 Correct the mistakes.

▶ ~~Could~~ you like a drink? Would
1 You want something to eat? .....
2 Thanks, no. .....
3 I fine, thanks. .....
4 Do you like something to eat? .....
5 Let me to help you. .....
6 I thank you very much. .....
7 Thanks. Could I take a coffee? .....

2 Complete the sentences with one word.

▶ Would you like something to eat? ~ Oh, thank you very much.
1 Do you need some ..... with your luggage? ~ Oh, yes, ...
2 Did you ..... her a drink when she arrived? ~ Yes, of course.
3 Do you ..... some help with those books? ~ Yes I do. ..... a lot.
4 Here, ... me help you. ~ No, don't ..... I'm OK, thanks.
5 I offered to help but she ..... She said she didn't need help.
6 When people offer me a drink, I usually say 'yes'. I think it's polite to .....

3 Complete the questions and answers.

▶ Offer someone food.
Do you want something to eat?
1 Offer someone a drink.
Accept, and ask for some water.
A Would ..... drink?
B Yes, ... water?
2 Offer someone help.
Say no politely.
A Do ..... help?
B No, ..., thanks.
3 Offer someone food.
Accept, and ask for an apple.
A Would ..... eat?
B ..... an apple?
4 Offer someone help.
Say no politely.
A Let .....
B No, ... worry.

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B Saying sorry



Saying sorry	Responses
Sorry, I don't speak English very well.	**That's all right.** I'll speak slowly.
Oh no! I've broken a cup. I'm **so sorry.**	That's OK. **Don't worry.**
I'm very sorry – I've lost your pen.	**It doesn't matter.** I've got lots of pens.
I forgot to post your letter – **I'm really sorry.**	**Never mind.** I can post it later.
Sorry I'm late – the traffic was terrible.	Oh, don't worry about it.

SPOTLIGHT *(I'm) sorry*

You use **(very/really/so) sorry** when you:

1 feel bad about something you've done:
I'm sorry, *I've broken your cup.*
2 feel sad about something:
I'm sorry *you can't come to the party.*
3 want somebody to repeat something:
Sorry, *could you repeat that, please?*

GLOSSARY

rude	not speaking or behaving in a way that is correct for the social situation OPP **polite**	**break** *pt* **broke** *pp* **broken**	make sth go into smaller pieces, e.g. by dropping it
that's all right / don't worry / it doesn't matter / never mind	These phrases all mean 'it's not important'/ 'it's OK'.	**lose** *pt/pp* **lost**	If you **lose** sth, you can't find it.
		forget *pt* **forgot** *pp* **forgotten**	= not remember
		(I'm) sorry I'm late	(NOT ~~*Sorry for be late.*~~)

4 Match 1–8 with a–i.

▶ That's	c	**a**	bring your book.
1 It doesn't	.....	**b**	my car keys.
2 I forgot to	.....	**c**	all right. ✓
3 Never	.....	**d**	I'm late.
4 Don't	.....	**e**	sorry.
5 Sorry	.....	**f**	matter.
6 I'm really	.....	**g**	your pencil.
7 I've broken	.....	**h**	worry.
8 I've lost	.....	**i**	mind.

5 Complete the dialogues with a word or a contraction (e.g. *don't*).

▶ I'm very sorry. ~ That's OK.
1 I'm really sorry. ~ _____ all right.
2 I'm sorry _____ late. The traffic was terrible. ~ That's OK.
3 I'm afraid I've _____ my homework. ~ That's all _____. Bring it tomorrow.
4 I'm _____ sorry. ~ It doesn't _____.
5 Sorry I'm late. ~ Oh, never _____. It's not important.
6 Did he say _____ to you? ~ Yes, he did. He's always very _____.
7 I think I've _____ your chair. I'm very sorry. ~ Don't _____. It's very old.
8 Did he say sorry? ~ No, he's very _____.

6 Write down:

1 three words you can use before sorry ▶ very _____ _____ _____
2 four phrases you can use to say 'it's OK' or 'it's not important':
_____ _____ _____ _____
3 three different meanings of 'sorry':
_____ _____ _____

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