

88 Hotels

A Describe a hotel

travel blog

Atlanta Hotel (VILNIUS Lithuania)

When we **went on a trip** to Lithuania, we stayed at this hotel near the Old Town. The bedrooms were good, and the **service** was **excellent**: everyone was friendly and very **helpful** with all the information that **tourists** need. There was also a café bar where we could meet and **chat** to other **guests**. I would **definitely recommend** both Vilnius and the Atlanta for a short **stay**.



GLOSSARY

trip	a journey to a place and back again: <i>go on a trip</i>	tourist	sb who goes to a place on holiday tourism <i>n</i>
stay (at a hotel)	live for a short time (in a hotel) stay <i>n</i>	chat	talk in a friendly informal way to sb chat <i>n</i>
service [U]	the work that sb does for guests in a hotel, customers in a shop or restaurant, etc.	guest	a person staying in a hotel or your home
excellent	very good: <i>an excellent</i> student/musician	definitely	for sure; 100% SYN certainly
helpful	wanting to help	recommend	tell sb that a thing or a person is good

1 Circle the correct answer.

- We **lived** / **stayed** at a hotel for our holiday.
- 1 We **went on** / **made** a trip to India last month.
- 2 It was lovely – I **recommend** / **don't recommend** it.
- 3 The dinner was **excellent** / **helpful**.
- 4 A lot of **tourists** / **guests** visit our city.
- 5 It was great, so I **definitely** / **possibly** want to go again.
- 6 We had a short **service** / **stay** in Budapest last year.
- 7 I think **service** / **tourism** is important to Lithuania.
- 8 We often **stay** / **chat** to other guests in the hotel in the evening.

2 Complete the text.

Last month we had a short ► **stay** in Amsterdam. We were at quite a small hotel, but all the people who worked there spoke (1) English, and they were very (2) They told us about the best places for (3) to visit such as the Van Gogh Museum, and they also introduced us to other (4) who were (5) at the hotel. If you are thinking of going to Amsterdam, I would (6) this hotel, and you should (7) go to the Van Gogh Museum while you are there.

3 ABOUT YOU Complete the questions.

- What was the last hotel you stayed **at** ?
- 1 How long did you there?
- 2 Was the good?
- 3 Did you to other guests in the hotel?
- 4 Would you this hotel to other people?
- 5 Was the place popular with ?

I stayed in the Hotel Victoria in Turin.

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4 ABOUT YOU Write your answers to the questions in Exercise 3, or ask another student.



B In a hotel

A hotel guest might ask these questions:

Could I have my key, please?

It's room 402.

When do you serve breakfast?

Could I pay my bill, please?

Can I change money here?

Can I leave my luggage here?

Could you call a taxi, please?

Do I have to pay now?



The hotel receptionist might say or ask:

Could you just sign here, please?

You can collect your passport later.

You have to check out of your room by 10 o'clock.

Breakfast is served until 9.30.

GLOSSARY

key



serve

give food or drink to sb

pay

give sb money for work or services

bill

a piece of paper that shows how much money you must pay, e.g. in a hotel or restaurant

change (money)

If you give sb pounds (£), and they change them into dollars, they give you dollars for the pounds.

leave sth somewhere

let sth or sb stay in the same place leave the door open

call

phone sb (make) a call n

sign

write your name on a form or letter

collect

go and get sth from a place

check out

pay the bill and leave a hotel OPP check in

until

up to a certain time SYN till

SPOTLIGHT have to + verb

Have to is used for saying that somebody must do something or that something must happen.

► You **have to** pay the hotel **bill** when you leave.

► Do I **have to** pay for breakfast? ~ No, breakfast is included.

► You **don't have to** work on Sunday, but you can if you want.

5 Match 1–6 with a–g.

► change c

a the bill

1 call b food

2 pay c money ✓

3 sign d a bag in the hotel

4 leave e a ticket from the station

5 serve f a form

6 collect g a taxi

6 Complete the sentences.

► If you want to get in your room, you need a key

1 If you write your name on a form, you it.

2 If your room is hot at night, you can the window open.

3 If you want to get somewhere quickly, you can a taxi.

4 If you're leaving a hotel or restaurant, you have to the bill.

5 If you give food and drink to people, you them.

6 If you have pounds (£) and want euros (€), you need to some money.

7 If you go to a place to get a key, you it.

8 When you arrive at the hotel, you in at reception.

7 Complete the dialogues.

► I'm leaving now, so could I pay the bill? ~ Yes, of course.

1 Can I have my , please? ~ Of course. What's your room number?

2 Do the shops close at 5.30? ~ No, they're open 7.30.

3 Excuse me, what time do you lunch? ~ From 12.00 to 2.00.

4 Will I to get a taxi to the airport? ~ No, you don't to. There is a bus from the hotel that will take you to the airport.

5 When do I have to leave my room and pay? ~ You have to check by 10 a.m.

6 I'd like to go to the train station. Could you a taxi for me? ~ Yes, of course.



TEST YOURSELF