88 Hotels

A Describe a hotel

travel blog

Atlanta Hotel (VILNIUS Lithuania)

When we **went on a trip** to Lithuania, we **stayed** at this hotel near the Old Town. The bedrooms were good, and the **service** was **excellent**: everyone was friendly and very **helpful** with all the information that **tourists** need. There was also a café bar where we could meet and **chat** to other **guests**. I would **definitely recommend** both Vilnius and the Atlanta for a short **stay**.



GLOSSARY

trip	a journey to a place and back again: *go on a **trip***	**tourist**	sb who goes to a place on holiday **tourism** *n*
stay (at a hotel)	live for a short time (in a hotel) **stay** *n*	**chat**	talk in a friendly informal way to sb **chat** *n*
service [U]	the work that sb does for guests in a hotel, customers in a shop or restaurant, etc.	**guest**	a person staying in a hotel or your home
		definitely	for sure; 100% SYN **certainly**
excellent	very good: *an **excellent** student/musician*	**recommend**	tell sb that a thing or a person is good
helpful	wanting to help		

1 **Circle the correct answer.**

▶ We *lived* / *stayed* at a hotel for our holiday.
1 We *went on* / *made* a trip to India last month.
2 It was lovely – I *recommend* / *don't recommend* it.
3 The dinner was *excellent* / *helpful*.
4 A lot of *tourists* / *guests* visit our city.
5 It was great, so I *definitely* / *possibly* want to go again.
6 We had a short *service* / *stay* in Budapest last year.
7 I think *service* / *tourism* is important to Lithuania.
8 We often *stay* / *chat* to other guests in the hotel in the evening.

2 **Complete the text.**

Last month we had a short ▶ stay in Amsterdam. We were at quite a small hotel, but all the people who worked there spoke **(1)** _____ English, and they were very **(2)** _____. They told us about the best places for **(3)** _____ to visit such as the Van Gogh Museum, and they also introduced us to other **(4)** _____ who were **(5)** _____ at the hotel. If you are thinking of going to Amsterdam, I would **(6)** _____ this hotel, and you should **(7)** _____ go to the Van Gogh Museum while you are there.

3 ABOUT YOU **Complete the questions.**

▶ What was the last hotel you stayed at ? — I stayed in the Hotel Victoria in Turin.
1 How long did you _____ there? — _____
2 Was the _____ good? — _____
3 Did you _____ to other guests in the hotel? — _____
4 Would you _____ this hotel to other people? — _____
5 Was the place popular with _____ ? — _____

4 ABOUT YOU **Write your answers to the questions in Exercise 3, or ask another student.**

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B In a hotel

A hotel guest might ask these questions:

Could I have my **key**, please?
It's room 402.
When do you **serve** breakfast?
Could I **pay my bill**, please?
Can I **change** money here?
Can I **leave** my luggage here?
Could you **call** a taxi, please?
Do I **have to** pay now?



The hotel receptionist might say or ask:

Could you just **sign** here, please?
You can **collect** your passport later.
You **have to check out of** your room by 10 o'clock.
Breakfast is served **until** 9.30.

GLOSSARY

key	
serve	give food or drink to sb
pay	give sb money for work or services
bill	a piece of paper that shows how much money you must pay, e.g. in a hotel or restaurant
change (money)	If you give sb pounds (£), and they **change** them **into** dollars, they give you dollars for the pounds.
leave sth somewhere	let sth or sb stay in the same place ***leave*** *the door open*
call	phone sb (**make**) **a call** *n*
sign	write your name on a form or letter
collect	go and get sth from a place
check out	pay the bill and leave a hotel OPP **check in**
until	up to a certain time SYN **till**

SPOTLIGHT *have to + verb*

Have to is used for saying that somebody must do something or that something must happen.
- *You **have to** pay the hotel bill when you leave.*
- ***Do I have to** pay for breakfast? ~ No, breakfast is included.*
- *You **don't have to** work on Sunday, but you can if you want.*

5 Match 1–6 with a–g.

▶	change c	**a**	the bill
1	call	**b**	food
2	pay	**c**	money ✓
3	sign	**d**	a bag in the hotel
4	leave	**e**	a ticket from the station
5	serve	**f**	a form
6	collect	**g**	a taxi

6 Complete the sentences.

▶ If you want to get in your room, you need a key.
1 If you write your name on a form, you _____ it.
2 If your room is hot at night, you can _____ the window open.
3 If you want to get somewhere quickly, you can _____ a taxi.
4 If you're leaving a hotel or restaurant, you have to _____ the bill.
5 If you give food and drink to people, you _____ them.
6 If you have pounds (£) and want euros (€), you need to _____ some money.
7 If you go to a place to get a key, you _____ it.
8 When you arrive at the hotel, you _____ in at reception.

7 Complete the dialogues.

▶ I'm leaving now, so could I pay the bill? ~ Yes, of course.
1 Can I have my _____, please? ~ Of course. What's your room number?
2 Do the shops close at 5.30? ~ No, they're open _____ 7.30.
3 Excuse me, what time do you _____ lunch? ~ From 12.00 to 2.00.
4 Will I _____ to get a taxi to the airport? ~ No, you don't _____ to. There is a bus from the hotel that will take you to the airport.
5 When do I have to leave my room and pay? ~ You have to check _____ by 10 a.m.
6 I'd like to go to the train station. Could you _____ a taxi for me? ~ Yes, of course.

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