I. VOCABULARY

Complete the following sentences with the correct words from the list.

quality	~~*high*~~	*guarantee*	*helpful*
resolve	*reliable*	*value*	*user*

1. They have good prices on computers and other *high*-tech products.

2. She gave me a lot of useful ideas about what product to buy. She was very _____.

3. I can't understand my new phone. It's not very _____-friendly.

4. Italian shoes are usually made of high-_____ leather.

5. It's not a _____ company. They often deliver the wrong products.

6. If you buy two, you get the third one free. That's good _____ for money.

The manager of a chewing gum manufacturer is answering questions about his company. Look at his answers (A) and put the journalist's questions (Q) in the correct order.

1. *your/ Where /sell /do /your / products/ you*

Q *Where do you sell your products?*

A In more than 150 countries.

2. *did/ the company/ When/ start*

Q _____?

A In 1891.

3. *people/ does/ employ/ many/ the company/ How*

Q _____?

A About 15,000.

4. *competitors/ have/ in the USA/ Do/ a lot of/ you*

Q _____?

A Yes, we do. There are about 14 chewing gum producers in the States.

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5. *chewing gum/ much/ Americans/ How/ eat/ do*

Q _____?

A The average American eats 180 servings of gum per year.

II. LISTENING

Listen to a conversation between two new colleagues. Are the sentences True or False.

1. Peter is new in the company.	True False
2. Peter is a designer.	True False
3. Carla works in marketing.	True False
4. Peter plans events for new products.	True False
5. Carla is Brazilian.	True False
6. Peter started his job five years ago.	True False

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III. READING & SPEAKING

Read this passage and summarize it in your own words.

The pharmaceutical industry is all about medicine. They are the people who discover, create, and sell medicines that we take to get better. There are many big companies that work in pharmaceuticals, and they spend a lot of time researching new medicines. This research can take years, because they need to make sure the medicine is safe and effective. Once they have a new medicine, they can sell it to hospitals, pharmacies, and doctors all around the world.

The medicine business is growing fast in Vietnam and many other countries in Asia. There are two main reasons for this. First, more and more people in Asia have money to spend on healthcare, so they can afford to buy more medicine. Second, governments in Asia are putting more money into hospitals and clinics, which means there's a bigger need for medicine to treat people.

This is good news for people's health, but there are also some challenges. One challenge is that making new medicines is expensive. Another challenge is that some people in Asia still can't afford the medicines they need. Even though the industry is growing, there's still work to do to make sure everyone has access to the medicine they need to be healthy.

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