

Questions 1-7

Listen to a conversation between a customer and a customer service clerk. Complete the form. Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer. The recording is played once only.

INTERCITY FLOWERS ORDER FORM	
Name	1. Brian _____
Customer number	2. _____
Address	3. _____ Road, Bragton
Phone number	4. _____
E-mail address	5. _____
If nobody is at home, leave the flowers ...	6. _____
Price	7. £ _____