



LISTENING - 2

Before You Listen

Read the following expressions. Does a shop assistant or a customer use them? Fill in (S) for the shop assistant and (C) for the customer.

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|--|--|
| (.....) May I help you? | (.....) Would you like to try it/them on? |
| (.....) How can I help you? | (.....) Can I try it/them on? |
| (.....) I'm looking for a pair of trousers. | (.....) The fitting rooms are over there. |
| (.....) Do you have these jeans in a smaller size? | (.....) They don't fit me. / It doesn't fit me. |
| (.....) Do you have these shoes in size 38? | (.....) The T-shirt suits you very well. |
| (.....) What size are you? | (.....) It's too small/ big/ tight/ short/ long. |
| (.....) What size do you wear? | (.....) I want a smaller size, please. |
| (.....) I'm an extra large. | (.....) That's 70 liras altogether. |
| (.....) What color do you prefer? | (.....) Could I have a receipt, please? |

While You Listen

A. Listen to the shopping dialogue and fill in the blanks. (Audio 10.3)

- Shop assistant : (1) I help you?
Customer : Yes, please. I want to buy a (2)
Shop assistant : What color do you prefer?
Customer : (3) please.
Shop assistant : What size do you wear?
Customer : (4) please.
Shop assistant : Here you are. Would you like to try it on?
Customer : Yes, please.
Shop assistant : The fitting rooms are over there.
Customer : Thank you.
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Shop assistant : Is it OK?
Customer : Oh, no. It's too (5) Do you have a (6) size?
Shop assistant : Yes. Wait a minute, please. I'll get it for you.
Customer : Thank you.
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Shop assistant : Here you are. This one's (7)
Customer : Thanks. How much does it cost?
Shop assistant : It's (8) liras. How would you like to pay?
Customer : I'd like to pay in (9)
Shop assistant : All right.
Customer : Could I have a receipt, please?
Shop assistant : Sure.

B. Answer the following questions according to the shopping dialogue.

1. What does the customer want to buy?
2. What color does he prefer?
3. What size does he buy?
4. How much does he pay?
5. Does he get a receipt?



After You Listen

Work with your partner. Act out the shopping dialogue. Then change roles and act it out again.



VIDEO BLOG ENTRY

Work in pairs. Prepare your video blog entry.

- ✦ Imagine that one of you is the shop assistant and the other one is the customer. Act out a shopping dialogue.
- ✦ Use as many expressions as you can from activity C on page 132 and the activity in Before You Listen on page 134.
- ✦ Record your dialogue.
- ✦ Upload your video blog entry by the end of this weekend.
- ✦ Share it on your blog.
- ✦ Another pair will evaluate you after they watch your video.

PEER EVALUATION CHECKLIST

Fluency:

Excellent	(.....)
Good	(.....)
Satisfactory	(.....)
Unsatisfactory	(.....)

Accuracy:

Excellent	(.....)
Good	(.....)
Satisfactory	(.....)
Unsatisfactory	(.....)