

Hello this Clark I am calling for the security reasons. I am first going to verify you address....

The street name is VELDSTRAAT, Number 33 (example) Is that correct? Okay, now I would like to explain

Why we are contacting you

We have recently received multiple reports of spam emails that look as if they were sent from the bank. However, we did not sent the emails and they are fraud related. We are trying to stop them and, therefore, my question to you is whether or not you have had problems like this ?

HOW OFTEN DID YOU RECEIVE THE EMAILS?

DID YOU REPLY TO AN EMAIL?

LET ME EXPLAIN EXACTLY WHAT IS GOING ON....