

## CHECKING IN

Complete the conversation with the phrases in the box.

Can you sign here, please? I have a reservation  
Just a second... Thank you That's right

A Good evening, sir.  
B Hello. <sup>1</sup> I have a reservation. My name's Carl Zimmerman.  
A Can you spell that, please?  
B Z-I-M-M-E-R-M-A-N.  
A Thank you. For three nights?  
B Yes. <sup>2</sup> \_\_\_\_\_.  
A Can I have your passport, please?  
B <sup>3</sup> \_\_\_\_\_ Here you are.  
A Thank you. <sup>4</sup> \_\_\_\_\_ Thank you.  
Here's your key. It's room 403, on the fourth floor. The lift is  
over there. Enjoy your stay, Mr Zimmerman.  
B <sup>5</sup> \_\_\_\_\_.

## SOCIAL ENGLISH

Complete the missing words in the dialogue.

- 1 A Who is it?  
B This is David Barnsley.
- 2 A Where are you from?  
B I'm from Boston. What a \_\_\_\_\_ you?
- 3 A Sorry.  
B No pr \_\_\_\_\_.
- 4 A Hello?  
B Is th \_\_\_\_\_ Tom?
- 5 A Are you on holiday?  
B No. I'm here on b \_\_\_\_\_.
- 6 A Is 10.30 OK for you?  
B That's p \_\_\_\_\_.
- 7 A Would you like another drink?  
B No thanks. It's t \_\_\_\_\_ for bed.

## READING

Match the hotels to the people. Write the numbers in the boxes.

- 1 Antonia and James want to have a relaxing weekend.
- 2 Mr Edwards wants to have a two-day meeting with managers from other European offices.
- 3 The Scott family want to go to London and visit the city.



**Sheraton Skyline Hotel**  
Bath Road  
Hayes UB3 5BP

350 double rooms  
Conference centre  
Restaurants and bar  
Wi-fi connection  
2 km from Heathrow Airport



*The Grove*  
Chandler's Cross  
Hertfordshire WD3 4TG

26 suites, 201 luxury rooms  
Room service  
Spa  
Golf course  
Television  
29 km from Central London



**At-Home Bed and Breakfast**  
20 Denbigh Road Ealing London W13 8QB

■ 2 triple rooms, 2 double rooms, and 1 single room	■ Television
■ Garden	■ Free parking
■ Wi-fi connection	■ Close to central London