

**Directions:** Push play on the audio and then type the missing words in the boxes. When you finish, scroll down to the bottom of the page and click '**Finish**', then click '**Check my Answers**'. You can do the Dictation Exercise a total of 3 times. After the 3rd time, take a screenshot of each page of your results and paste them in the homework file.

You may have \_\_\_\_\_ seen them in restaurants: robots that \_\_\_\_\_ guests, \_\_\_\_\_ them to their tables and \_\_\_\_\_ their \_\_\_\_\_. \_\_\_\_\_ of robot waiters have been \_\_\_\_\_ in recent years, with tens of thousands now working \_\_\_\_\_. But are robot waiters the \_\_\_\_\_? In a \_\_\_\_\_ US \_\_\_\_\_, 62% of restaurant \_\_\_\_\_ said they don't have \_\_\_\_\_ — and many think robots are the \_\_\_\_\_ to this \_\_\_\_\_. But others \_\_\_\_\_ it will be a long time before robot \_\_\_\_\_ can \_\_\_\_\_ humans. Robots can't take \_\_\_\_\_, and they can't manage \_\_\_\_\_ or other physical \_\_\_\_\_.

Still, the robots are \_\_\_\_\_. Li Zhai was having \_\_\_\_\_ finding \_\_\_\_\_ for his Michigan restaurant, so he \_\_\_\_\_ three robots. Now, one robot leads \_\_\_\_\_ to their \_\_\_\_\_, another delivers \_\_\_\_\_ of noodles to tables, while a third \_\_\_\_\_ dirty \_\_\_\_\_ back to the kitchen. Zhai only needs three people to do the \_\_\_\_\_ work that five or six people once did. And while a robot \_\_\_\_\_ around \$15,000, a person costs \$5,000 to \$6,000 per \_\_\_\_\_. Zhai said the robots give human \_\_\_\_\_ more time with \_\_\_\_\_, which

increases \_\_\_\_\_. And customers \_\_\_\_\_ videos of the robots on \_\_\_\_\_ media  
— and that \_\_\_\_\_ more business.

Marcus Merritt was \_\_\_\_\_ to see a robot server at a Chick-fil-A \_\_\_\_\_ in Atlanta recently.  
"I think \_\_\_\_\_ is part of our \_\_\_\_\_ everyday now," he said. "Everybody uses some  
\_\_\_\_\_ of computer. It's a natural \_\_\_\_\_." However, Saru Jayaraman, president of the One  
\_\_\_\_\_ Wage organization, said restaurants could easily \_\_\_\_\_ their \_\_\_\_\_  
shortages if they \_\_\_\_\_ workers more. " \_\_\_\_\_ don't go to a full-service restaurant to be  
\_\_\_\_\_ by technology," she said. "They go for the \_\_\_\_\_ of themselves and the people they  
\_\_\_\_\_ about being served by a human."