

Part 5

Questions 33 to 40 are based on the following texts.
Read the texts carefully and answer the questions that follow.

TIPS ON BUYING A SECOND-HAND PHONE

A - Razali, Kelantan Football Player

Firstly, you need to check the serial and IMEI number of the phone. This should be the first thing you check, whether you buy the phone online or in person. If they are unable to provide this, it's a red flag that the phone may be stolen or a fake. Once you have either of these numbers, check them against the receipt or the box if it's provided.

B - Sarah, Primary School Teacher

You must check the physical condition of the phone. The cosmetic condition is often a sign of how the phone has been looked after (or not!) If you're meeting in person, check for any obvious damage to the screen, charging port, headphone jack and camera lens. Even if the phone looks good in photos, you may be able to notice a loose screen, different screws or damage that suggests there has been repairs made to it.

C - Ravi, Bank Manager

When buying a second-hand phone, do check its battery health. Bring your own charger to check that the battery charges. Most smartphones now have a section under the battery settings that will tell you the health of the battery. A score between 90-100% indicates good battery health, 80-90% is average, and anything below 80% would require a replacement battery.

D - Jason, Restaurant Owner

Making sure that the functions are all working is crucial thing to do when buying a second-hand phone. You can check by performing a call and making sure it connects, sending a text and making sure it delivers, playing something on the speaker to check whether it works or not.

E - Zalina, Doctor

You may consider where you are buying your phone from. A quick Google search will show you there are many second-hand online marketplaces to purchase from. If available, check the sellers' ratings and read their reviews before buying to make sure they are legitimate. Trusted websites such as Back Market advertise their warranty and buyer protection.

F - Johari, Lecturer

You can go to certain websites like iprice.my where it gives you a list of all offers from trusted second-hand shops in Malaysia. You can check on the price and the condition before you buy, so you can save some cash by getting the cheapest price and the pristine second-hand phone. Who knows that you might get a flagship phones worth more than RM5000 at the best deal?

Adapted from [www. https://www.ding.com/community](https://www.ding.com/community)

Question 33 to 36

Using the information given, which text **(A to F)** describes the following views on buying a second-hand phone?

For each question, mark your answer on the answer sheet.

Statement	Paragraph
33 Make sure that the phone is working fine before buying.	_____
34 There is setting to check a phone's battery condition.	_____
35 Failure to provide these numbers shows that the phone is not authentic.	_____
36 Pictures provided by sellers do not portray the real physical condition of the phone.	_____

Question 37 to 40

Using words from the texts, complete the summary below. Choose **no more than one word** for each blank.

Write your answer on the answer sheet.

Why buy a second-hand phone?

Buying a second-hand phone can be a great option if you're looking to save some money. But before you hand over your hard-earned **(37)** _____, here's a few things you should keep in mind. It might come as a surprise that used phones now make up 10% of global smartphone sales. But with phone makers Apple, Samsung, Huawei and Xiaomi releasing **(38)** _____ models priced at RM5K+ every couple of years, for many of us, better value for money can be found in the pre-owned market. On average, phones can be found for 10-15% cheaper if bought second hand within a few months, and as much as 50% within a couple of years. As phone features, **(39)** _____ life and storage sizes continue to advance, used phones are becoming more attractive to buy. There are a lot of great used phones out there on the market and you can save a lot of money by going this way. Make sure that you check the seller's ratings and **(40)** _____ from other customers before buying your second-hand phone.

KERTAS TAMAT