Make sure-

Dial-

Possible-

Image-

Turn off-

Turn on-

Line-

Connected

(to) receive-

Solve the problem-

Other-

Reception-

Interrupted-

Quality-

Poor-

Black spots-

Appear-

Respond-

Press-

Glass-

(to) cause-

1) If you have any problems, refer to this guide-

2) There is no dial tone-

3) Dialing is not possible-

4) A distorted image is received-

5) Copying is interrupted-

6) The quality of the copies is poor-

7) Clean the scanning glass-

8) Dirt will cause spots to appear-

9) Noise on the telephone line may cause distortion-

10) Unplug the power cord

11) Make sure that the fax is set to the correct dialing mode-

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Part III - INSTRUCTIONS

3. Read the problems below and match them to the causes and remedies that follow.
(20 points)

Facsimile

Useful Information

Problem

1. If you have any problems with your fax, first refer to this guide.
2. There is no dial tone when you pick up the handset.
3. Dialing is not possible.
4. A distorted image is received at the other end.
5. The fax machine does not receive documents automatically.
6. Reception/copying is interrupted.
7. The quality of copies is poor and/or black spots appear.
8. The machine does not respond when you press any of its keys.

Cause and/or Remedy

a. Any dirt or material on the scanning glass will cause spots to appear on copies and transmitted faxes. Clean the fax print head and the scanning glass.

b. Noise on the telephone line may cause distortion. Try sending the document again.

c. If a beep sound is not made when you press the keys, unplug the power cord and plug it back in.

d. To get a dial tone, make sure the handset cord is connected to the correct jack.

e. Make sure that the fax is set to the correct dialing mode for your telephone line.

f. If you still cannot solve the problem, call our Customer Assistance Center at 1-800-BE Sharp.

g. If reception or copying takes place continuously for a long time, the print head may overheat. Turn off the power and let it cool for a while.

h. To receive documents automatically, make sure that the reception mode is set to fax.

Write your answers here:

1	2	3	4	5	6	7	8

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