Troubleshooting Case Study: Slow Computer Performance

Match each of the following process steps to their relates actions

1- Identify the Problem	Possible causes could be too many startup programs, insufficient RAM, or malware infection.
2- Establish a Theory	Check startup programs, RAM usage, and scan for malware.
3- Test the Theory	The computer is slow during startup and while launching applications.
4- Create an Action Plan	Disable unnecessary startup programs, upgrade RAM if necessary, remove any malware found.
5- Verify System Functionality	Note the steps taken to resolve the problem for future reference
6- Document the Problem and Solution	Restart the computer to see if performance has improved.