

## Troubleshooting process steps

Reorder The six steps for troubleshooting process shown below.

Verify system functionality and, implement preventive measures.

Establish action plan to resolve the problem and implement the solution.

Test the theory to determine the cause.

Establish a theory of probable cause.

Identify the problem.

**Step 1**

**Step 2**

**Step 3**

**Step 4**

**Step 5**