BUSINESS

Luisa:

Good morning. I'm Luisa Chima from the D'luchi tanning company. I have an appointment today with the customer service agency.

Receptionist:

Yes, come in. The Managing Director is waiting for her.

Mr. Ignacio:

Hello, I'm Ignacio Quevedo the Managing Director of Customer Service Agency.

Luisa:

Good morning, Mr. Ignacio. I'm Luisa Chima.

Mr. Ignacio:

Nice to meet you, Sra. Chima. Come into my office.

Luisa:

I'have seen them train people for customer service with a loto f qualities and skills that I look for in my company. So I'd like to have that Benefit in it and be able to build an optimal, excellent staff.

Mr. Ignacio:

Yes, I know what your interest is and I will Schedule a meeting with the most qualified employees for your type of company and producto in the market.

Luisa:

Exactly, I would also like to know more about the company and its goal as an agency.

Mr. Ignacio:

Of course, first I want to emphasize the last survey carried out on the companies that hired our service in the last 3 months of the year 2024 and you can really know our impacto on each of them.

Luisa:

If I'm honest, that survey was the intermediary for me to want to hire their service and be able to acquire optimal staff in the field of customer service. Well, a couple of weeks ago I laid off an employee and I need to reinforce that area of work in my company.

Mr. Ignacio:

And that's why we created this agency and tomorrow in the afternoon we can introduce you to some employees according to the profile of workers you are looking for.

Luisa:

So, Mr. Ignacio, We'll see you tomorrow and We'll also discuss pricing issues.

Mr. Ignacio:

I also want you to guide you and get you the best staff your company, because, I also remind you that we accommodate your Budget, but we also facilitate a loan for the contracting of our premium package in our agency.

Luisa:

I'm interested in more information. Goodbye.

Mr. Ignacio:

Tomorrow I'll explain it well. Goodbye, Happy day!

LIVEWORKSHEETS