A Read the text and complete the gaps with the words in the box.

window purchase department faulty wide shopaholic bargains toiletries

A shopping spree with mum



Once a month I go shopping with my mum. However, it isn't easy because we almost always go on a Saturday and the shops are usually crowded. My mum thinks I'm a (1) _____, but I just can't help it: when I see something that I fancy, I just have to make the (2) _____.

I particularly like browsing for hours in (3) _____ stores, as they are easily accessible and you can get a (4) _____ range of products without much effort, from clothes to (5) _____. One thing I've learnt from my mum is to get value for my money. Of course I look for (6) _____ and sometimes I manage to get things dirt cheap, but at other times, there are reductions on (7) _____ products. I definitely avoid those. Today we are just going (8) _____ shopping, at least that's what my mum thinks.



B Complete the dialogue with the words in the box.

replacement helpline guarantee faulty product complain

A: Hello. You have reached the Paxman (1) _____. How can I be of assistance?

B: Hello. I'm ringing to (2) _____ about a video game that I purchased from your shop yesterday. It doesn't work properly.

A: I'm sorry to hear that, sir. All our products have a two-year (3) _____, so we can have our technicians look at it, and if it is indeed a (4) _____, then we can offer you a (5) _____.

B: Thank you very much. I'll call by later.

C Match the words and phrases (1–12) to their definitions (a–l).

1. get into debt	☐	a. to manage and be in control of a place that sells things
2. means of payment	☐	b. to wait in a line of people
3. dirt cheap	☐	c. to purchase products in large quantities
4. pay in instalments	☐	d. to purchase something by making a number of payments
5. queue	☐	e. at a lower price than usual
6. run a shop	☐	f. at an extremely low price
7. shopaholic	☐	g. a product that is worth the money spent on it
8. value for money	☐	h. a group of shops that are owned by one company
9. window shopping	☐	i. to enter a state of owing money
10. buy in bulk	☐	j. looking at clothes and products in shop windows without intending to buy them
11. on special offer	☐	k. someone who enjoys shopping very much and spends large amounts of money on it
12. chain of shops	☐	l. a method of paying for something

LIVEWORKSHEETS

D Complete the sentences in each group with the words in the boxes. Some of the words may be used more than once. In some cases, you may need to change the verb tense or noun form.

WORDS EASILY CONFUSED

borrow hire lend rent

1. My friends and I _____ a car to travel around the countryside.
2. Can you _____ me some money? I'll pay you back tomorrow.
3. I _____ money from the bank to buy a house.
4. You should _____ a tutor to help you with your maths.
5. We're going to _____ a little house by the sea in the summer.

price charge value bargain worth

6. The paintings stolen from the gallery were _____ millions.
7. The _____ of our house has increased since we renovated it.
8. The _____ of oil has risen sharply over the last year.
9. My new sofa was a real _____. I got it half price.
10. You can have the appliances delivered free of _____.

cheque cash coin currency (bank)note change

11. When we arrived in Indonesia, we exchanged some of our money for local _____.
12. I exchanged all the _____ I had received as _____ for _____, which are lighter.
13. When paying by _____, always write the date and sign the back of it.
14. I prefer paying for goods in _____.

spend waste save afford

15. I have been _____ a lot of money lately on things I don't really need. I have usually _____ all my income by the end of the month so I don't _____ any money for a rainy day.
16. John _____ too much time on the computer. He can't _____ to be _____ time now that he's got exams.

LIVEWORKSHEETS