



DIRECCIÓN GENERAL DE EDUCACIÓN PRIVADA
INSTITUTO DE EDUCACIÓN SUPERIOR N° 8235
TECNICATURA SUPERIOR EN INGLÉS PARA EL TURISMO

Reading: Module 1.2

1 -Read about three people who work in the tourist industry.



I'm Kukrit. I am a tourist information officer. I work in the center of Bangkok, at Hualamphong railway station. I start working at five o'clock every day. My job is to advise tourist about accommodation, transport and sightseeing. It takes a lot of energy – you need to be patient and friendly. I really like helping people to have a nice time in my city, but it's very tiring. I finish work at four o'clock in the afternoon.



I'm Monika. I'm a restaurant manager. I work six days a week, including evenings. In this job you need to be well organized and efficient. I plan menus with the chef, handle the day-to-day running of the business, do the account and manage a team of ten. The only part of the job I don't like is dealing with customers' complaints.



My name is Alex. I'm on a tour. I'm a tour leader and my own boss, and I really enjoy that. You need to be calm and resourceful for this job. I'm responsible for making sure that the tour goes smoothly and that people enjoy their holiday. I check the transport arrangements, organize the accommodation, tell the people what's happening each day and deal with any problems.

a- Write the correct name

- a) _____ doesn't like dealing with complaints.
- b) _____ likes helping people to have a nice time in his/her city.
- c) _____ is his/her own boss.
- d) _____ starts work early.
- e) _____ checks the transport arrangements.

b- Write True or False.

- a) Alex work at a railway station. _____
- b) Monika works six days a week. _____
- c) Monika is a chef. _____
- d) Kukrit's job is exciting. _____
- e) Kukrit advices tourist about accommodation. _____