Name:

Solutions Third Edition

Grammar

1 Circle the correct words to complete the sentences.

1 **I'm going to** / **I'll** play tennis tonight. I booked a court yesterday.

2 **I'm not going to** / **I won't** be late tomorrow – I promise!

3 Oh no, look at all this homework – **it's going to** / **it'll** take ages to do!

4 I know you're really tired, Mum, so **I'm going to** / **I'll** tidy the house.

5 My sister says **she's going to** / **she'll** be a video game developer when she's older.

6 Maisy and Dave **are going to** / **will** get married on 17 June.

7 My dad's happy because **he's going to** / **he'll** start a new job next week.

2 Write first conditional sentences using the phrases below.

apply for another job	**be really fit**	**buy the tickets**	**get a degree**
get in trouble with the teacher	**improve your English**	**stay in bed**	

1 If you want to come with me to the concert next week, _____ .

2 If I don't do well in the interview tomorrow, _____ .

3 If you study hard at university, _____ .

4 If you become a sports coach, _____ .

5 If I feel tired tomorrow, _____ .

6 If you go to work in America, _____ .

7 If you don't do your homework, _____ .

Vocabulary

3 Match the words below with the definitions. There are two extra words.

architect	**cleaner**	**dentist**	**farm worker**	**groundskeeper**	**hairdresser**	**journalist**	**locksmith**
photographer	**solicitor**	**stunt performer**	**travel agent**				

1 You have to be a tidy person to do this job and it isn't very well paid. _____

2 This person looks after people's teeth. _____

3 This person draws the plans for houses and other buildings. _____

4 This person gives advice about the law and writes legal documents. _____

5 If you want to book a holiday, you can talk to this person. _____

6 This person helps with animals or with preparing fields and picking crops. _____

7 This person is really good at using a camera. _____

8 If you lose your key, this person will help you get into your house. _____

9 This person writes for newspapers and magazines. _____

10 This person does dangerous things in a film. _____

Mark: ___ / 10

LIVEWORKSHEETS

Reading

4 Read the text. Match paragraphs A–E of the text with questions 1–7. There are two extra questions.

Mystery shopper

A Rita Adams (not her real name) has an interesting job, but she's not allowed to tell anyone about it in real life: 'I'm a Mystery Shopper. That means that if I go shopping or go to a restaurant for a meal, people think that I'm a normal customer, but actually I'm there to check that everything's OK.'

B Rita is paid by the company that owns the restaurant or shop. 'Large companies want to know what's happening in their business, but it's difficult for them to find out what the service is like or if the tables are clean, because if a manager visits, everyone will make a special effort.' Most companies want to know what things are like for a normal customer – that's why Rita's job is so important. 'If I go to a restaurant, I'll check the time it takes for the food to arrive and if the table is clean. I also make sure the waiters say what they're supposed to say.'

C Although Rita looks for things that are wrong with a place, she likes it when staff are doing a good job. 'I can usually find problems, but I really like it when I get good service. Sometimes a member of staff is very good at their job and they do everything they can for me as the customer. In my job, we call that "going the extra mile".'

D 'For every job I do, I have to write a report. I have to describe members of staff or write down their names if they are wearing a badge. The company can then use my report to sort out problems and also to give rewards to staff that are doing a good job.'

E Rita enjoys the job, but it isn't as easy as people think: 'I get lots of free meals, but I never really relax when I'm working. I don't do the reports until later, but I have to make notes or I'll forget things.' And there's one thing that she needs to be particularly careful about: 'If staff find out I'm a mystery shopper, I'll lose my job. So I have to look like a normal customer. I'm quite good at that now, but I'm always slightly anxious that one day someone will guess what I do!'

In which paragraph does the mystery shopper tell us …

1 how a mystery shopper describes good service? ___

2 what she's going to do in the future? ___

3 what her job title means? ___

4 what companies do with the information they receive from her? ___

5 why companies employ mystery shoppers? ___

6 why she must keep her job title secret? ___

7 about one waiter who gave her excellent service? ___

Mark: ___ / 5

LIVEWORKSHEETS