

Lucia got on the metro in Montreal, heading to her first day at work. In the crowded carriage, a kind old man gave up his seat for her. While traveling, she observed the diversity of passengers: students, workers, tourists. Suddenly, the train stopped between stations due to a technical issue. There were murmurs of concern, but Lucia chose to stay calm. After a while, a kind man noticed Lucia's situation and approached to help. "Excuse me, can I help you? You seem a bit confused," he said in Spanish with a foreign accent. Relieved to hear her language, Lucia explained her situation. The man turned out to be a Spanish teacher living in Montreal and was well-versed with the metro. He helped her understand the map, and together they planned the best route for Lucia to reach her destination. Grateful, Lucia followed his directions and successfully arrived at her meeting. This experience reminded her of the importance of kindness and mutual assistance, even in the vast city of Montreal.

According to the story answer these questions:

- 1 Where was Lucia heading to?
- 2 Who gave the seat to Lucia?
- 3 Which word would replace "**approached**"?
- 4 What word would be opposite to "**relieved**"?
- 5 Which sentences would Lucia use to communicate in this situation?
- 6 What did Lucia learn about this experience?