



YOU ARE CALLING THE INVASIVE SPECIES
INFORMATION CENTER. PLEASE WAIT TO BE ATTENDED.



EXPERT: Good morning, this is _____. May I help you?



PERSON CALLING: Hello! Yes, please! I'm scared!



EXPERT: Tell me, what is the problem?



PERSON CALLING: There is a snake in my toilet!



EXPERT: Ok, please don't touch it! What color is it?



PERSON CALLING: It's black and brown.



EXPERT: Is it big or small?



PERSON CALLING: It's small.



EXPERT: Ok. Where do you live?



PERSON CALLING: I live in La Feria street, number 17.



EXPERT: What is your name?



PERSON CALLING: My name is _____.



EXPERT: Ok! Please, tell me your telephone number.



PERSON CALLING: My telephone number is 652 14 93 60.



EXPERT: Thank you. Please close the door and wait there.



PERSON CALLING: Ok! Thank you!



EXPERT: See you in 10 minutes. Goodbye!



PERSON CALLING: Goodbye!