My name is: _____

WORKSHEET

Date: FFs4	Teacher's feedbacks

Task 1: Read the email and choose the correct answer.

Dear Sir,

Last Tuesday even I went with two friends to your restaurant for my 18th birthday. I'd booked the table for eight o'clock and we arrived about ten minutes late, but that was not a problem. The waiter, who was very polite, showed us to our table and we studied the menu. I ordered a fish pie and my friends ordered some salads. However, after about fifteen minutes, the water informed us that there was no more fish pie. He apologized and suggested ordering something else. I looked at the menu againand decided to have the same as my friends – a salad.

When the food came, it was very good. After we'd finished, we decided to order some desserts. The waiter said that, unfortunately, it was too late. There wasn't enough time to order desserts. He said he was very sorry but our table was reserved by another group at nine thirty and we would have to leave.

We paid the bill and left feeling very disappointed. It spoilt my birthday. Nobody told us when we arrived that there was a time limit. It was very unsatisfactory and I doubt that we'll go to your restaurant again.

Yours faithfully,

Martin Cary

LIVEWORKSHEETS

1. What is Marty Cary trying to do in the letter?

A make an enquiry

B cancel a booking

C make a complaint

D offer a suggestion

2. What will the restaurant manager discover from the letter?

A one of his waiters behaved badly.

B some customers had a bad experience.

C his food is unsatisfactory.

D he charges too much for the meals.

3. What does Martin think about their experience?

A they got to the restaurant too late.

B there was not much choice on the menu.

C they won't return to the restaurant.

D the food took too long to arrive.

4. Martin and his friends couldn't have any dessert because

A someone had booked their table.

B they had to be home by 9:30.

C it was too expensive.

D there was none left.

5. What did Martin's friends say as they left the restaurant?

A I didn't like my salad. I wish I'd had fish pie like you.

B Never mind, let's go and get some ice cream at ricks'.

C I hope you didn't leave the waiter a tip. He was so unfriendly.

D It's a pity there wasn't enough birthday cake.

LIVEWORKSHEETS

Task 2. Listen and write

TENNIS COMPETITION

Full name ....Betty Barratt.....

1 Age: .....

2 Address: 17 ..... Street

3 Phone number: .....

4 Years of tennis: .....

5 Time preferred: .....

LIVEWORKSHEETS

Task 3: Listen and draw lines

LIVEWORKSHEETS