

NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

# SHOPPING PROBLEMS

**Question:** *When was the last time you bought something that had a problem?*

- Complete the 15 sentences with the words on the left.



- B** broken *adj.*  
**C** change color *v.*  
**D** doesn't work *phr.*  
**E** exchange *n., v.*  
expensive *adj.*  
**H** hole *n.*  
**M** missing *adj.*  
**R** receipt *n.*  
refund *n., v.*  
repair *n., v.*  
return *v.*  
**S** shrink *v.*  
**W** warranty *n.*  
wrong color *n.*  
wrong size *n.*

1. I'm really angry. I bought a new computer yesterday but it \_\_\_\_\_.
2. This sweater should have five buttons but there are only four. One button is \_\_\_\_\_.
3. Don't wash your new clothes in hot water, David. They might \_\_\_\_\_ and become too small.
4. Look! There is a \_\_\_\_\_ in this shirt.
5. (A) Can I \_\_\_\_\_ this radio to your store?
6. (B) Yes, bring it back. We'll \_\_\_\_\_ your money.
7. If you want to bring back that jacket and exchange it for a new one, you must have a \_\_\_\_\_.
8. I bought this lamp yesterday, but there's a problem with it. Can I \_\_\_\_\_ it for a new one?
9. These shoes don't fit me. They're too small. They're the \_\_\_\_\_.
10. That TV comes with a two-year \_\_\_\_\_. The store will pay to fix any problems during that time.
11. The picture on the box shows blue shoes, but inside the shoes are red. They're the \_\_\_\_\_.
12. The TV I bought last year doesn't work now but the store said it will pay to \_\_\_\_\_ it.
13. Don't wash your new blue T-shirt with your white shirts. They might \_\_\_\_\_.
14. That pen costs \$15.99. It's too \_\_\_\_\_.
15. Did you break a dish on the way back home? One of them is \_\_\_\_\_.

## WORD BANK

## Shopping Problems

**Aim** Supplementary vocabulary building

**Level** Intermediate

**Time** Approximately 15 – 20 minutes

### ANSWER KEY

### *My Notes*

1. doesn't work
2. missing
3. shrink
4. hole
5. return
6. refund
7. receipt
8. exchange
9. wrong size
10. warranty
11. wrong color
12. repair
13. change color
14. expensive
15. broken