MID TERM EXAMINATION

Direction: Click the given **link** and **listen** actively to the **audio file**. Choose the **appropriate response** to each question asked by the patient.

Topic: Greeting Patients

1-2. **a.** Can I have your hospital card or passport for registration ma'am?

b. Good morning ma'am. How may I help you today?

3-4. **a.** Please put it here and take a seat

b. Here is your queue number and have a seat ma'am

5-6. **a.** Can I have your appointment slip ma'am?

b. He is not yet here, can you wait?

7-8. **a.** Kindly proceed to the nurse station to measure your vital signs

b. Just wait for the nurse to call you

9-10. **a.** Okay and go to the nurse counter.

b. It is my pleasure. Have a great day.

Topic: First Touch Point Service

11-12. **a.** Do you previous record with us ma'am?

b. Take a seat and wait.

13-14. **a.** Sir, what are your symptoms?

b. Why? What happened?

15-16. **a.** Do you have colds or runny nose?

b. What have you eaten in the last 3 days, anything sweet?

17-18. **a.** It will take around 30 minutes; you may take a seat ma'am.

b. I don't know so let's wait for the doctor to call you

19-20. **a.** I'm not sure. I will let you know later.

b. That's all for now. Thank you for answering all the questions.

LIVEWORKSHEETS

Direction: Click the given **link** and **listen** actively to the **audio file**. Choose the **appropriate response** to each question asked by the patient.

Topic: Asking Patient's Symptoms

21-22. a. What are your symptoms Ma'am?

b. What did you do?

23-24. a. Do you have fever?

b. Did you take medicine?

25-26. a. Is it too much?

b. How long did it last?

27-28. a. Yes, you have to worry about it.

b. Don't worry; it looks like you just have a very bad cold.

29-30. a. Okay you're welcome

b. Feel better soon ma'am.

Topic: Basic Medical Vocabularies

31-32. a. The nurse will check your vital signs

b. The customer service will check your vital signs

33-34. a. Kindly do fasting for 8 hours

b. Kindly do fasting for 80 hours

35-36. a. I'm not so sure

b. The lab test result will be out in an hour

37-38. a. For how long did he discuss in the class?

b. For how long did he lose consciousness?

39-40. a. I will administer a hydromorphone for the pain.

b. I don't know, the doctor just gave it.

LIVEWORKSHEETS

Direction: Click the given **link** and **listen** actively to the **audio file**. Choose the **appropriate response** to each question asked by the patient.

***Topic*: Asking Patient's Information**

41-42. a. morning, how can I help you?

b. Yes, why?

43-44. a. It is common, don't worry

b. For how long have you had these symptoms?

45-46. a. What is your pain intensity?

b. Does it hurt?

47-48. a. Where?

b. Which department are you looking for?

49-50. a. When did you first notice these symptoms?

b. Where did you get it?

LIVEWORKSHEETS