CHECKING IN AT THE HOTEL

Fill in the blanks with one suitable word.

Hotel: Good afternoon. Welcome to the Grand Woodward Hotel. How ..... I help you?
Guest: I have a reservation for today. It's ..... the name of Hannighan.
Hotel: Can you please ..... that for me, sir?
Guest: Sure. H-A-N-N-I-G-H-A-N.
Hotel: Yes, Mr. Hannighan, we've reserved a double room for you with a view of the ocean for two nights. Is that correct?
Guest: Yes, it is.
Hotel: Excellent. We already have your credit ..... information on file. If you'll just sign the receipt along the bottom, please.
Guest: Whoa! Five hundred and ninety dollars a night!
Hotel: Yes, sir. We are a five star hotel after all.
Guest: Well, fine. I'm here on business anyway, so at least I'm staying on the company's dime. What's ..... in this cost anyway?
Hotel: A full Continental buffet every morning, free airport shuttle service, and use of the hotel's safe are all included.
Guest: So what's not ..... in the price?
Hotel: Well, you will find a mini-bar in your room. Use of it will be charged to your account. Also, the hotel provides ..... service, at an additional charge of course.
Guest: Hmm. Ok, so what room am I in?
Hotel: Room 487. Here is your key. To get to your room, take the elevator on the right up to the fourth floor. ..... left once you exit the elevator and your room ..... be on the left hand side. A bellboy will bring your bags up shortly.
Guest: Great. Thanks.
Hotel: Should you have any questions or requests, please dial 'O' from your room. Also, there is internet available in the lobby 24 hours a day.
Guest: Ok, and what ..... is check-out?

Hotel: At midday, sir.
Guest: Ok, thanks.
Hotel: My pleasure, sir. Have a wonderful stay at the Grand Woodward Hotel.

LIVEWORKSHEETS