

Direction: Click the given [link](#) and [listen](#) actively to the [audio file](#). Type (in each provided space) the exact and correct **vocabulary** that you have listened to.

Topic: First Touch Point Service

- 1-2. Let me ask you with few _____ Ma'am.
- 3-4. Please check if your name, birthday and passport number are _____.
- 5-6. Kindly _____ to the nurse station and get your next appointment
- 7-8. Do you have colds or _____ nose?
- 9-10. Thank you for _____ all the questions ma'am.

Topic: Daily Phrases used in the Hospital

- 11-12. We are here to _____ you with excellent medical care
- 13-14. How do you _____ right now?
- 15-16. Kindly wait for your _____ number to be called
- 17-18. Do you have _____ record with us?
- 19-20. Would you mind waiting for couple of minutes?
- I will _____ you to our English translator

Topic: Measuring Vital Signs

- 21-22. Kindly take off your shoes and stand on the _____ scale.
- 23-24. I'm going to put this _____ around your arm.
- 25-26. Your blood _____ is high, it is 150 over 90.
- 27-28. Please turn around and stand up _____.
- 29-30. I will _____ your blood pressure.

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Topic: *Meeting Patients in the Room*

- 31-32. Does your daughter _____ anything ma'am?
- 33-34. Excuse me ma'am, the doctor would like to have a _____ with you.
- 35-36. You can press the red button to _____ stop the bed from moving.
- 37-38. The phone is on the side of the bed; call us _____ if you need help.
- 39-40. Our _____ sir but you'll have to come back during visiting hours

Topic: *Asking and Giving Directions*

- 41-42. Which department are you _____ for?
- 43-44. Please _____ me Ma'am, I'll show you where the washroom is.
- 45-46. Sir we have gift shops in the lobby on the first floor of this _____.
- 47-48. We have few restaurants that you can choose from _____.
- 49-50. Just walk straight then turn left at the end _____ and you'll find a local café.