Functional language

Buy things in a shop

1 Complete the conversations with the words in the box.

are	change	got	like	much

Customer: Have you [1]_____ any medicine for a cold?
Assistant: Yes, we have. How many packets would you [2]_____?
Customer: Two, please. How [3]_____ is that?
Assistant: That's £4.20, please.
Customer: Here you [4]_____.
Assistant: That's 80 pence [5]_____.
Customer: Thank you.

else	Have	where

Customer: [6]_____ you got any books about French cooking?
Assistant: Yes, of course. They're on the second floor.
Customer: Great, thanks. And [7]_____ do I pay?
Assistant: Just over there, by the door. Anything [8]_____?
Customer: No thanks.

Can	Cash	Would

Assistant: Hi, can I help you?
Customer: [9]_____ I have a small cappuccino and a cheese sandwich, please?
Assistant: Sure. Anything else?
Customer: No thanks.
Assistant: [10]_____ or card?
Customer: Card.
Assistant: OK, that's £4.75, please. [11]_____ you like a bag?
Customer: No thanks, I've got my own.

2 Match the sentence halves.

1	Can I pay		a	else?
2	Anything		b	are these shoes?
3	Here		c	a bag?
4	Can I have		d	pay?
5	Would you like		e	£8.25, please.
6	Cash		f	by card?
7	How much		g	you are.
8	That's		h	a small cola, please?
9	How many		i	bottles would you like?
10	Where do I		j	or card?

3 Who says each phrase in Exercise 2: the customer (C) or the assistant (A)?

1 ___   2 ___   3 ___   4 ___   5 ___   6 ___
7 ___   8 ___   9 ___   10 ___