PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following notice.

NOTICE

We believe the monitor on this stationary bicycle was shattered by a person who used it while also holding hand weights. We cannot be sure, because our security cameras only show that the person who likely did it was a non-member that followed a member into our center. Please do not allow other people to enter the building with you. If someone asks you to do this, claiming they have lost or forgotten their card, tell them to wait outside while you alert the front desk. Thank you.

—Hounsler Fitness Center Management

147. Where would the notice most likely appear?

(A) On some damaged machinery
(B) Outside of a building entrance
(C) Next to some training weights
(D) Behind a reception area

148. What are readers of the notice asked to do?

(A) Avoid blocking security cameras
(B) Use one type of equipment at a time
(C) Report the loss of their cards immediately
(D) Refrain from letting others into a facility

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LIVEWORKSHEETS

Questions 149-150 refer to the following text-message chain.

Alex White, 3:09 P.M.
Bratislava, I'm sorry to bother you on your day off, but I have a quick question. We're almost out of gloves. Didn't you order some last week?

Bratislava Kovac, 3:11 P.M.
Oh yes, they came in yesterday, but I didn't have the chance to unpack them. They're in a box on my desk.

Alex White, 3:13 P.M.
Yes, I see them. Thanks! We had a couple of extra walk-in patients today, so we've gone through gloves faster than expected.

Bratislava Kovac, 3:14 P.M.
Got it. I'm going to need a record of how many you take and who they're for, though.

Alex White, 3:16 P.M.
Oh, can I just tell you on Monday? I'm already back at Reception.

Bratislava Kovac, 3:17 P.M.
Sorry, but that's a bit too far off. Could you just write it on a sticky note and put it on my door? I'd rather not risk either of us forgetting.

Alex White, 3:18 P.M.
Sure, I'll do that. Thanks again, Bratislava.

149. What is probably true about Ms. Kovac?

(A) She used up some supplies.
(B) She does not have a private office.
(C) She has gone out on an errand.
(D) She is not currently on duty.

150. At 3:17 P.M., what does Ms. Kovac mean when she writes, "that's a bit too far off"?

(A) She is arguing that a figure has been miscalculated.
(B) She is criticizing a modification to a document.
(C) She is refusing to seek out a location.
(D) She is opposing a suggestion to delay a task.

LIVEWORKSHEETS

Questions 151-153 refer to the following consent form.

Ticard, Inc.

Market Research Participation Consent Form

Thank you for agreeing to participate in this study of men aged 18 to 34. You will be shown two versions of a television advertisement for a facial razor and asked for your opinions on each. The entire process will take approximately 30 minutes.

Please read the items below and write your initials in the adjacent boxes to indicate your agreement to each.

- I consent to the audio recording of my responses during the study and the use of these recordings, with my identifying information removed, internally by Ticard. ☐
- I understand that I may stop my participation in the study at any time by informing the researchers of my wish to do so. ☐
- Afterward, I will not speak about or create any physical or digital materials about the contents of this study. ☐
- I have asked the researchers any questions I have about this study. ☐

Participant name: _____ **Signature:** _____

Date: _____

151. What will participants do for the study?

(A) Try out a product
(B) Compare two designs
(C) Describe their habits
(D) Watch some video clips

152. According to the form, what will happen after the study?

(A) The data will be anonymized.
(B) Some recordings will be destroyed.
(C) A follow-up questionnaire will be sent out.
(D) The researchers will answer participants' questions.

153. What must the participants agree to do?

(A) Speak honestly about their opinions
(B) Keep information about the study confidential
(C) Disclose their participation in any previous studies
(D) Retain a copy of the form for a period of time

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LIVEWORKSHEETS

Questions 154-155 refer to the following e-mail.

E-Mail

From:	Cody McNair
To:	Samantha Nelson
Subject:	Re: Slow Internet speeds
Date:	March 29

Hi Samantha,

I'm sorry to hear that you're experiencing slow Internet speeds with the company-provided laptop you received last week. We believe you when you claim that the problem is not your home Internet service. You're not the first person to report slow connections on a company laptop, and as we've looked into the matter, it's become clear that the issue is the virtual private network (VPN) we use. The VPN provides a secure connection to our network from other locations, so it is important and cannot be removed. We're currently looking into other VPNs that may have less of an issue with speed. You will of course be informed if we decide to switch providers.

Unfortunately, giving this explanation is all that we can do for you at this time. Feel free to forward this e-mail to your supervisor in reference to the productivity concerns that you mention. And please let me know if you have any further questions.

Best,

Cody McNair
Information Technology

154. What is most likely true about Ms. Nelson?

(A) She is not authorized to access part of a network.
(B) She asked to have some equipment replaced.
(C) She did not read an instruction manual.
(D) She is currently working remotely.

155. What does Mr. McNair give Ms. Nelson permission to do?

(A) Uninstall a program from a laptop
(B) Share his message with another person
(C) Contact him at home if an issue reoccurs
(D) Use an alternative to an approved provider

LIVEWORKSHEETS

Questions 156-157 refer to the following announcement.

Blizzard Hockey

Press Conference

Blizzard management is excited to offer you the opportunity to meet the person tasked with leading the team to victory in their new home. Dolores Ikeda, owner of the Blizzard, is hosting a press conference to introduce the team's new general manager. The press conference will consist of a speech by Ms. Ikeda, a speech by the new general manager, a question-and-answer session, and a photo opportunity.

WHERE: Shallard Arena Press Room (1st floor, near North Entrance)
Space will be limited, so bring press credentials to ensure entry.

WHEN: Wednesday, June 8, at 11 A.M.
Please be present and seated by 10:45.

CONTACT: Rex Welch, Blizzard Media Relations Manager
rex.welch@blizzard-hockey.com

156. What will be announced at the press conference?

(A) The relocation of a hockey team
(B) The appointment of a sports executive
(C) A contract with a professional athlete
(D) Plans for building a new playing space

157. What is suggested about the press conference?

(A) Priority admission will be given to journalists.
(B) There will be a chance to tour a facility.
(C) Mr. Welch will speak after Ms. Ikeda.
(D) Promotional gifts will be handed out.

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LIVEWORKSHEETS

Questions 158-160 refer to the following letter.

December 7

Dixonette Hotel
1520 Sunset Street
Vancouver, BC V54 1R9

Dear sir or madam,

I stayed at your hotel during my visit to Vancouver on December 2–4, and I would like to share with you a memorable experience that I had. — [1] —.

On the last day of my stay, I was about to drive my rental car to the airport when I found that its battery had died. I contacted the rental car company, but their representative said that they would not be able to send assistance for two hours. — [2] —. Fortunately, I had this conversation on my mobile phone in the lobby, and Delray Scott, a member of your front desk staff, overheard it. He offered to jump-start my rental car using his own vehicle and cables. — [3] —. I gratefully accepted, and his cheerful and efficient work allowed me to arrive at the airport on time.

While I was satisfied with many aspects of your establishment, it was this act of kindness that I found most impressive. Mr. Scott deserves to be rewarded for being willing to use his valuable supplementary abilities to help out a guest in need. — [4] —. I hope that you have some kind of policy in place for this.

Sincerely,

Travis Quinn

158. What is the main purpose of the letter?

(A) To suggest an additional service
(B) To complain about a facility
(C) To convey praise for a worker
(D) To ask about the details of a policy

159. What did Mr. Scott most likely do on December 4 ?

(A) Left his assigned work station for a short time
(B) Charged a mobile device in a private area
(C) Asked a guest to move a parked vehicle
(D) Looked up some information on an airport Web site

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"This could have caused me to miss my flight."

(A) [1]
(B) [2]
(C) [3]
(D) [4]

LIVEWORKSHEETS

Questions 161-163 refer to the following job posting.

Job title: Route Salesperson (part-time)
Company name: Rotunno's, Inc.
Job location: Stockton area, California
Job posted: 10 days ago

Details: Rotunno's is a family-owned food manufacturer specializing in snacks aimed at health-conscious consumers. All of our products are made from at least 80% natural ingredients. We are committed to making our business a healthy and enjoyable place to work for our more than 1,100 employees. Last year, Rotunno's, Inc. was presented with a "Workplace Well-being" award from the Stockton Business Association (SBA).

The route salesperson is responsible for delivering Rotunno's products to grocery stores in a specific area. Other essential duties include conducting inventory checks and monitoring the stocking of store shelves with the company's products. Strong communication skills are a must, as regular interaction with store managers is necessary to provide the most suitable mix of Rotunno's products.

The successful candidate will drive a 22-foot delivery truck over the assigned route. While on duty, the employee will also use a tablet computer to input inventory data. The assigned work hours are from 4 P.M. to 10 P.M., Thursday to Sunday (24 hours per week).

To apply for the position, visit www.rotunnos.com/jobs and follow the instructions to upload your résumé. In order to qualify for an interview, candidates must achieve a certain score in a basic computer proficiency test that requires about 20 minutes to take.

161. What is NOT stated about Rotunno's, Inc.?
(A) Its products are made from mostly natural ingredients.
(B) It has been recognized by a business group.
(C) It regularly posts multiple job openings.
(D) It employs over 1,100 people.

162. What is mentioned as a duty of the advertised position?
(A) Acquiring new business clients
(B) Setting up displays at trade shows
(C) Entering data into a portable device
(D) Providing updates to the holder's supervisor

163. What are job candidates required to do?
(A) Promise to protect confidential information
(B) Submit copies of professional licenses
(C) Perform well in a phone interview
(D) Demonstrate technical skills

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LIVEWORKSHEETS

Questions 164-167 refer to the following advertisement.

Harris & Kwon Group

Harris & Kwon Group provides high-quality language services in English and Korean for reasonable prices. Located in the heart of Seoul, we have assisted domestic, overseas, and international companies of all sizes in bridging gaps in communication.

Our services include translation of printed and digital materials, transcription of video and audio clips, and interpretation for in-person meetings and large events. We also rent out audio systems that can ensure the smooth transmission of interpretations to up to 300 participants.

Automated translation and interpretation software still regularly makes errors that can cause serious confusion, while the expertise of professional translators/interpreters is unreliable, even among those with a degree in the field. That is why Harris & Kwon Group only employs language specialists who grew up using both English and Korean with native fluency. We guarantee that our output will not just be error-free, but also capture and sensitively convey cultural nuances.

Visit our Web site, www.hkgroup.co.kr, to learn more about our process and read testimonials from satisfied clients. If you would then like to discuss hiring Harris & Kwon Group for a project, use the convenient form in the "Contact" section. We are happy to provide a reliable quote for the cost of our services up front. Also, if you are inquiring on behalf of an organization that serves the public good, ask about our special rates for nonprofits.



LIVEWORKSHEETS

164. What is NOT listed as a service that Harris & Kwon Group provides?

(A) Lending of specialized equipment
(B) Conversion of the language of a text
(C) Making a written copy of audio materials
(D) Advising on cultural differences in business

165. What is mentioned as a characteristic of Harris & Kwon Group's employees?

(A) Substantial career experience
(B) A completely bilingual upbringing
(C) Serious academic study of a subject
(D) Extensive training on a technology

166. What is implied about Harris & Kwon Group?

(A) It has branches in more than one country.
(B) It specializes in serving companies in a certain field.
(C) It gives a discount to clients whose work benefits society.
(D) It recently increased its number of employees.

167. According to the advertisement, what can Harris & Kwon Group do for its new customers?

(A) Supply a price estimate in advance
(B) Research the terminology of their industry
(C) Provide personal references from executives
(D) Create a customized work process

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