

## Communication

### Multiple Choice Assignments

Read and circle the correct answer for questions 1 – 6.

1. Which one of these is not a description of communication?
  - a. Exchanging information
  - b. Sending and receiving information
  - c. Sign Language
  - d. Shipping a package
  
2. All of the following are examples of verbal communication **except**.
  - a. Emailing
  - b. Facial Expression
  - c. Written Letter
  - d. Sign Language
  
3. All of the following are examples of non-verbal communication **except**.
  - a. Body Language
  - b. Facial Expression
  - c. Sign Language
  - d. Touch
  
4. An example of **interpersonal** communication is:
  - a. Discussing an idea with a group of friends
  - b. Practicing your speech in the mirror
  - c. Rehearsing a speech in your head
  - d. Talking to oneself
  
5. All of these are examples of **Intrapersonal** communication **except**:
  - a. Practicing your speech in the mirror
  - b. Rehearsing a speech in your head
  - c. Sending messages to another company
  - d. Talking to oneself
  
6. Good communication skills help with all of the following **except**:
  - a. Build morale
  - b. Creates conflict
  - c. Strengthens relationships
  - d. Increases employee productivity
  
7. **Indicate whether the examples below are used to inform, persuade or motivate:**
  - a. Offering a bonus for exceeding sales above \$1000.  
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  - b. An advertisement announcing the day, time and location for an event.  
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  - c. A tourism commercial that ends “It’s better in the Bahamas”.  
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  - d. Election speech during a campaign to win the majority of votes.  
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