

PRACTICE TEST 2 _ TADLKSCB2

Part 1: Vocabulary and Grammar

Vocabulary: Complete each sentence with suitable word using given letter

1. A n _____ a _____ is in charge of doing the accounts and also checking guests out of the hotel if necessary.	
2. A t ____ l _____ who is always together with travelers is responsible for giving general guidance and practical support through out their journey.	
3. Victor is working as a v _____ at Hollywood Celebrity Hotel. He is in charge of parking guest's cars during working hours.	
4. If you want to know when the next flight to New York leaves, you can go to the i _____ d _____ which is right on the first floor.	
5. If you plan on having a flight from Hanoi to Nha Trang, you can check in and deliver your baggage within the d _____ terminal.	
6. Passengers who have domestic flights will start their boarding procedures within the domestic d _____ terminal. They can head to the boarding area after that.	
7. Passengers have to declare their belongings by filling in the e _____ d _____ form, on which they also write down their names and passport numbers.	
8. L _____ t _____ are suggested for all your baggage while travelling because they make it easy to identify your baggage.	
9. When you pack your luggage, you should check it with the list of p _____ items for hand luggage such as knives or nail scissors.	
10. To transport large or heavy luggage, passengers can use t _____ which are electrical vehicles with two or four wheels.	

Grammar: Find and correct a mistake in each sentence

11. <u>To be</u> (A) a good receptionist, you <u>should have</u> (B) communication skill <u>with</u> (C) guests and <u>making</u> (D) them satisfied.	
12. What must Betty <u>do</u> (A) as a room attendant? – She <u>must clean</u> (B) bedrooms at the end of the day and <u>changes</u> (C) linen early <u>in</u> (D) the morning.	
13. <u>Are</u> (A) you responsible <u>to open</u> (B) the door for <u>visitors</u> (C)? - No, of course not. It's the <u>duty</u> (D) of a doorman.	
14. Excuse me. We're <u>looking for</u> (A) the international terminal. <u>Could</u> (B) you show me the way <u>for getting</u> (C) there from <u>the</u> (D) check-in desk.	
15. Excuse me. <u>What</u> (A) do I get <u>to</u> (B) the security check? – <u>Turn</u> (C) right at the stop sign. It's <u>on</u> (D) your left.	
16. " <u>Could</u> (A) you tell me <u>how get</u> (B) to the information desk, please?" – "Sure. <u>Go along</u> (C) the corridor to the end. It's in <u>front of</u> (D) you."	
17. <u>To show</u> (A) your plane ticket <u>at</u> (B) the check-in desk <u>to</u> (C) get the boarding card. You <u>can see</u> (D) your seat number and boarding time on it.	
18. <u>Is</u> (A) Janes taking the shuttle <u>from</u> (B) her hotel or <u>walk</u> (C) to the check-in desk <u>tomorrow morning</u> (D)?	
19. Janet and I <u>am</u> (A) bringing <u>some</u> (B) books about art and fashion to <u>read</u> (C) on the plane in case we <u>feel</u> (D) bored.	

20. “Did (A) you pack your luggage <u>on</u> (B) yourself?” – “Of course, I did. I <u>have</u> (C) both carry-on luggage and <u>checked</u> (D) luggage.”	
---	--

Part 2: Listening comprehension

Section 1: Listen to a conversation between an air staff and a woman and answer each question with NO MORE THAN THREE WORDS AND A NUMBER from the recording

21. What is the woman required to give the man for check-in?
22. What kind of seat does the woman ask for?
23. What luggage does she want to check in?
24. Which gate does she get on board?
25. What time can she board?

Section 2: Listen to a woman reporting her lost luggage to an airport staff and fill in each blank with NO MORE THAN TWO WORDS AND/OR A NUMBER from the recording

26. The woman has just arrived the airport, but her (26) _____ is missing.
27. The flight which she was on is (27) _____.
28. She is going to spend (28) _____ in the UK.
29. Her missing luggage is grey and blue. It is made of (29) _____ and it is medium sized with wheels.
30. Her contact number is (26) _____.

Part 3: Reading comprehension

Passage 1: Read the following passage and fill in each blank with NO MORE THAN TWO WORDS from the passage

Domestic and international flights

Usually, you are required to reach the airport two hours prior if you're a domestic traveler. Most of us do haul around a bit of luggage. If you have no baggage, it is okay to have Transportation Security Administration PreCheck. This lets you reach the airport a little later and save your check-in time. However, major airports like Hartsfield–Jackson Atlanta International Airport (ATL), John F. Kennedy International Airport (JFK), Los Angeles International Airport (LAX), and O'Hare International Airport (ORD), handle huge domestic passenger volumes. The check-in time at bigger airports can take around 45 minutes, and it may go up to one hour, maybe even more. It's better that you reach the airport two hours before the takeoff. Remember that domestic flights may take off without you, even if your checked bag is on the plane.

It is always best to reach international flights three hours before the takeoff. With more people starting to travel internationally after getting vaccinated, international flights have also started seeing reasonable passenger numbers. Most importantly, if you're an international traveler, you'll be okay if you reach the airport three hours before. Often, international travelers don't get the privilege of using TSA PreCheck or online check-in. According to International Air Transport Association (IATA), the pandemic is causing heavy delays in the airports for travel processes. Earlier, a traveler used to spend around 90 minutes on air travel processes/procedures. According to IATA, this has gone up to three hours during peak hours! However, the chances are high that they might allot the seat to another passenger if it is a full flight and you don't board within the specified time. With the pandemic causing more delays, it is wise to arrive earlier!

31. If you travel within your country, you should arrive the airport _____ before the flight takes off.
32. John F. Kennedy International Airport is one of the major ones which has a huge volume of _____.
33. A/an _____ needs to be at the airport three hours before the plane leaves grounds and starts to fly.
34. If you travel abroad, you don't have opportunity to check in _____ or use TSA Precheck.
35. The flights are much likely delayed due to the _____, so you should arrive earlier.

Passage 2: Read the following passage and answer each question with NO MORE THAN TWO WORDS AND A NUMBER from the passage

Check-in (Boarding Procedures)

- For international flights, please show airline staff your boarding pass or e-ticket together with your passport. The time check-in starts varies depending on the airline and aircraft. Please confirm this information with your airline. During busy periods, the check-in process can take time, so please aim to arrive for check-in as early as you can.
- Scissors, knives, sharp objects, bats and anything of a similar nature are not allowed to be brought on board the aircraft, and these should be checked in at the check-in counter. Please be aware that combustibles, high-pressure gasses and flammable materials are not allowed in carry-on or checked luggage.
- There are restrictions in place regarding the amount of liquids which you can bring with you as carry-on luggage. Please store liquids and gels in individual containers in quantities no more than 100ml per liquid. Liquids should be no more than 1 liter in total, and placed in a transparent re-sealable plastic bag, with dimensions no greater than 40cm. Liquids that exceed these specifications must be placed in checked luggage.

Details on Liquid Restrictions

- Carry-on luggage size allowance varies depending on the model of the aircraft. Please enquire with your airline for more information.

Checked Luggage

- Please be sure to check in any luggage at the airline counter, that exceeds size and quantity restrictions for carry-on luggage.
- Please allow for your luggage to be x-rayed at the airplane counter, before receiving a baggage claim tag. Be sure to keep your baggage claim tag until you have arrived at your final destination.
- Passenger Service Facility Charges (PSFC) apply at Fukuoka Airport. These charges are put towards the maintenance of facilities at International Departures. We ask for your understanding regarding this matter.
- Payment Per traveler

* Child Fare applies when you use a seat (with a Child Ticket), even if you are under the age of 2.

* When a child under the age of 12 is travelling on an adult ticket, he or she will be regarded as an adult.

- How PSFC is Charged

PSFC is included in the cost of your airfare when you purchase your ticket.

36. Who do you need to show your passport?
37. Where can you check in some objects which are sharp?
38. How much liquid can you carry in carry-on luggage at maximum?
39. At which area can you check in your carry-on luggage?
40. What is a 10-year-old traveler entitled to pay for a seat?

Part 4: Writing