MAKING POLITE REQUEST

I. Watch the film

Make polite requests

II. Choose the correct answers.

1.	**Anna know everything about how the company Tip Toe Trading works.**
A	true
B	false

2.	**The word *please* is enough to make a polite question.**
A	true
B	false

3.	**Paul asks Anna to _____ a file which is an important document on Convincing Bananas Limited.**
A	print through
B	print up
C	print over
D	print out

4.	**When we say that the printer isn't set up we mean that:**
A	the printer is turned off
B	the printer is turned on
C	the printer doesn't work over wifi network
D	the printer isn't ready for use

5.	**Who helps Anna with the printer? Write down the name.**

6.	**The word *urgent* means:**
A	suddenly
B	immediate
C	necessary
D	slow

7.	**When Anna asks Denise for help using words *Please email me the background file on CBL*, Anna sounds:**
A	Politely enough
B	A little bit rude
C	A little bit rude but Denise doesn't notice it so that's OK
D	Like CEO

8.	**When we want to ask someone for something in a polite way, we should use phrases (more than 1 answer is possible):**
A	Could you possibly...
B	Would you mind...
C	I was wondering if you could...
D	Please be able to...