HANDOUT 3

UNIT 3: DEPARTURES AND ARRIVALS

III. LISTENING

Task 1: Listen to a conversation between two people at the check-in desk and answer the questions with ONLY ONE WORD.

1. Who is the woman going with?
2. What luggage does she have?
3. What kind of seat does she want?
4. Is the flight going to be on time?

Task 2: Listen to a conversation between a passenger and a ground staff and complete the following summary with NO MORE THAN THREE WORDS AND/OR A NUMBER.

The passenger is at the airport to check-in his flight to (1)_____. At first, he wants a (2) _____ but they are all occupied so he takes a seat near the aisle. Then he checks in (3) _____. His luggage is in permitted weight because the maximum is (4) _____. After discussing with the check-in officer, he decides to change his flight to business class for the return trip. The officer gives him the boarding pass and he is going to board the plane at (5) _____.

IV. READING

Task 1:Read the passage and answer the following questions with NO MORE THAN FOUR WORDS AND NUMBER for each answer.

THINGS SHOULD BE BROUGHT

Write your name on your baggage.

Much of the baggage checked on international flights looks the same. Checked baggage should have a name tag on it so the owner's name can be determined.

Weight

The weight of the baggage that can be checked free of charge depends on the destination and seat class. Baggage exceeding 20 kg per person requires an excess baggage surcharge in some instances. Contact your airline for more information.

LIVEWORKSHEETS

Checked Baggage Inspection

Baggage is inspected at the Central Japan International Airport after it has been checked in by a passenger.

Items Not Permitted aboard Airplanes (Items Prohibited for Carry-On)

Items determined to be potential weapons, including knives, scissors, tools, baseball bats, and golf clubs, cannot be brought aboard airplanes. Check with the airline during check-in regarding any such items.



Carrying Lighters aboard Airplanes

Passengers are now permitted to carry lighters aboard airplanes on flights to the United States as of August2007. However, lighters are limited to one per person. Please be aware that lighters containing fuel and matches still cannot be put in checked baggage.

1. What should the checked luggage have to identify the owners?
2. What determines the weight of checked luggage that passengers can have without paying a surcharge?
3. What kinds of items are not allowed to bring on board?
4. Since when have some certain lighters been allowed on flights in the USA?
5. How many lighters can a passenger carry on board?

Task 2: Read the following paragraph then complete the sentences with NO MORE THAN THREE WORDS.

BRITISH AIRWAYS CHECK- IN INFORMATION FOR PASSENGERS:

For all domestic and European flights, check-in is one and a half hours before departure. For international departures, check-in is two hours before departure. You must check in within the recommended time before your departure.

1. Your baggage must be securely closed and locked.

LIVEWORKSHEETS

2. Every piece of your checked baggage must be labelled with your name and destination address. We suggest a label should always be put inside each piece of baggage.
3. You must remove all old destination labels from previous trips. Old labels may delay your baggage.
4. Do not carry unidentified objects for other people.
5. You can carry personal items as cabin baggage. British Airways recommend passengers include important documents, cash, valuable items, medication and laptops (portable computers) in their cabin baggage. Do not pack these in your checked baggage.
6. British Airways recommend passengers do not carry items which are considered a security risk in their cabin baggage. (e.g. scissors, knives, similar items).
7. British Airways recommend that all software on lap-top computers is backed up before travelling.
8. Each items of checked baggage will be given a destination tag showing your flight number and a selection will be attached to your ticket. Please check that the tag shows the correct destination and flight number.
The departure gates of British Airways close ten minutes before the aircraft departure time and late arrivals at the gates may not be allowed to board.

1. British Airways advice passengers to _____ 1.5 - 2 hours before departure time.
2. Passengers should have _____ which is inside their checked bag or suitcase to show their name and arrival address.
3. Some _____, money, precious things, medicine and so on should not be put in their checked luggage.
4. For carry-on luggage, they are not allowed to bring things regarded as _____
5. When passengers receive a tag for checked luggage, examine carefully to make sure it shows right _____ and flight number.

V. WRITING

Choose the best answer.

1. You / not allow / bring / liquids / flights.

LIVEWORKSHEETS

A. You are not allowed to bring liquids on flights.

B. You are not allow to bring liquids on flights.

C. You are not allowed bring liquids on flights.

D. You are not allow bring liquids on flights.

2. pack/ luggage/ yourself/ or/ someone/ help?

A. Did you pack your luggage yourself or someone helped you?

B. Do you pack your luggage yourself or someone helped you?

C. Did you pack your luggage yourself or someone help you?

D. Do you pack your luggage yourself or someone helped you?

3. How/ suitcases/ this couple/ want/ check in?

A. How many suitcases does this couple want to check in?

B. How many suitcases did this couple want to check in?

C. How many suitcases does this couple want check in?

D. How many suitcases did this couple want check in?

LIVEWORKSHEETS