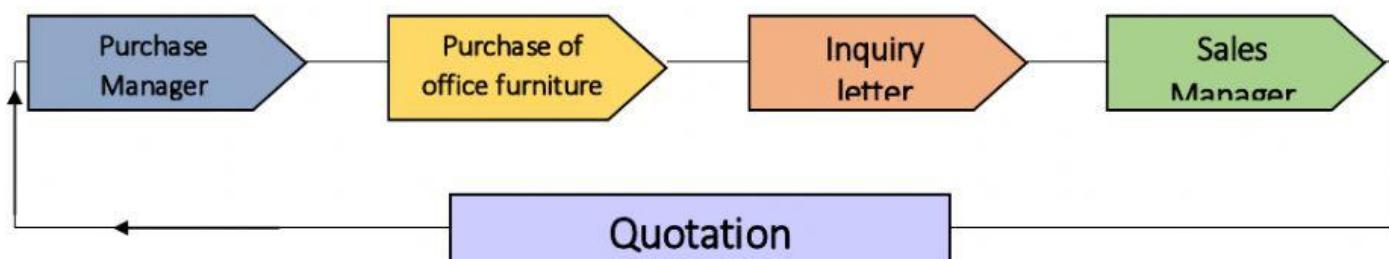


# Communication Skills

## Chapter 1

**Q1** Answer these questions using the following communication process chart for Al Andalus Company:

- Who is the sender? .....
- Who is the receiver? .....
- What is the channel used? .....
- What is the message sent? .....
- What is the receivers' feedback? .....



**Q2:** Write the name of the method of communication for each of the following pictures and classify into (verbal, written, visual, or non-verbal communication).

