

Part 1: Listen and answer questions 1-10

Complete the notes below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Transport survey

Name: Sadie Jones

Year of birth: 1991

Postcode: 1

Travelling by bus

Date of bus journey: 2

Reason for trip: shopping and visit to the 3

Travelled by bus because cost of 4 too high

Got on bus at 5 Street

Complaints about bus service:

– bus today was 6

– frequency of buses in the 7

Travelling by car

Goes to the 8 by car

Travelling by bicycle

Dislikes travelling by bike in the city centre because of the 9

Doesn't own a bike because of a lack of 10

Part 2: Listen and answer questions 11-20

Choose the correct letter, **A**, **B** or **C**.

Becoming a volunteer for ACE

- 11** Why does the speaker apologise about the seats?
- A ☐ They are too small.
 - B ☐ There are not enough of them.
 - C ☐ Some of them are very close together.
- 12** What does the speaker say about the age of volunteers?
- A ☐ The age of volunteers is less important than other factors.
 - B ☐ Young volunteers are less reliable than older ones.
 - C ☐ Most volunteers are about 60 years old.
- 13** What does the speaker say about training?
- A ☐ It is continuous.
 - B ☐ It is conducted by a manager.
 - C ☐ It takes place online.

Questions 14-15

Choose **TWO** letters, **A-E**.

- 14 15** Which **TWO** issues does the speaker ask the audience to consider before they apply to be volunteers?
- A ☐ their financial situation
 - B ☐ their level of commitment
 - C ☐ their work experience
 - D ☐ their ambition
 - E ☐ their availability

Questions 16-20

What does the speaker suggest would be helpful for each of the following areas of voluntary work?

Choose **FIVE** answers from the box and write the correct letter, **A-G**, next to Questions.

Helpful things volunteers might offer

- A** experience on stage
- B** original, new ideas
- C** parenting skills
- D** an understanding of food and diet
- E** retail experience
- F** a good memory
- G** a good level of fitness

Area of voluntary work

- 16** Fundraising ☐
- 17** Litter collection ☐
- 18** 'Playmates' ☐
- 19** Story club ☐
- 20** First aid ☐

Part 3: Listen and answer questions 21-30

Questions 21-26

Listen From Here

Choose the correct letter, **A**, **B** or **C**.

Talk on jobs in fashion design

- 21** What problem did Chantal have at the start of the talk?
- A ☐ Her view of the speaker was blocked.
 - B ☐ She was unable to find an empty seat.
 - C ☐ The students next to her were talking.
- 22** What were Hugo and Chantal surprised to hear about the job market?
- A ☐ It has become more competitive than it used to be.
 - B ☐ There is more variety in it than they had realised.
 - C ☐ Some areas of it are more exciting than others.
- 23** Hugo and Chantal agree that the speaker's message was
- A ☐ unfair to them at times.
 - B ☐ hard for them to follow.
 - C ☐ critical of the industry.
- 24** What do Hugo and Chantal criticise about their school careers advice?
- A ☐ when they received the advice
 - B ☐ how much advice was given
 - C ☐ who gave the advice
- 25** When discussing their future, Hugo and Chantal disagree on
- A ☐ which is the best career in fashion.
 - B ☐ when to choose a career in fashion.
 - C ☐ why they would like a career in fashion.
- 26** How does Hugo feel about being an unpaid assistant?
- A ☐ He is realistic about the practice.
 - B ☐ He feels the practice is dishonest.
 - C ☐ He thinks others want to change the practice.

Questions 27-28

Choose **TWO** letters, **A-E**.

27 **28** Which **TWO** mistakes did the speaker admit she made in her first job?

- A ☐ being dishonest to her employer
- B ☐ paying too much attention to how she looked
- C ☐ expecting to become well known
- D ☐ trying to earn a lot of money
- E ☐ openly disliking her client

Questions 29-30

Choose **TWO** letters, **A-E**.

29 **30** Which **TWO** pieces of retail information do Hugo and Chantal agree would be useful?

- A ☐ the reasons people return fashion items
- B ☐ how much time people have to shop for clothes
- C ☐ fashion designs people want but can't find
- D ☐ the best time of year for fashion buying
- E ☐ the most popular fashion sizes

Part 4: Listen and answer questions 31-40

Questions 31-40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

Elephant translocation

Reasons for overpopulation at Majete National Park

- strict enforcement of anti-poaching laws
- successful breeding

Problems caused by elephant overpopulation

- greater competition, causing hunger for elephants
- damage to **31** in the park

The translocation process

- a suitable group of elephants from the same **32** was selected
 - vets and park staff made use of **33** to help guide the elephants into an open plain
 - elephants were immobilised with tranquilisers
-
- this process had to be completed quickly to reduce **34**
 - elephants had to be turned on their **35** to avoid damage to their lungs
 - elephants' **36** had to be monitored constantly
 - tracking devices were fitted to the matriarchs
 - data including the size of their tusks and **37** was taken
-
- elephants were taken by truck to their new reserve

Advantages of translocation at Nkhotakota Wildlife Park

- **38** opportunities
- a reduction in the number of poachers and **39**
- an example of conservation that other parks can follow
- an increase in **40** as a contributor to GDP