

## PART 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following e-mail.

From:	Lowell Dawson
To:	Andrea Hicks
Subject:	Properties
Date:	September 9

Hi Andrea,

I've been thinking more about yesterday's appointment, and I'd like to share a realization I had. Remember how I didn't like the properties you showed me, even though they fit my budget and space requirements? Well, the problem was that they didn't have enough natural light. I'm going to be spending long hours in the office I choose to open my law firm in, and sunshine would help keep me in a positive mood. So at our next appointment, please show me places with windows that let in a lot of sunlight.

Thanks,

Lowell

147. Why did Mr. Dawson send the e-mail?

- (A) To confirm a choice
- (B) To inquire about a budget
- (C) To provide a specification
- (D) To make an appointment

148. What is suggested about Mr. Dawson?

- (A) He will be spending a lot of time outdoors soon.
- (B) He wants to upgrade some lighting fixtures.
- (C) He is concerned about a property law.
- (D) He plans to start his own business.

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Questions 149-150 refer to the following information.

## Foxhead Rock



Foxhead Rock is the large rock formation visible on the rise opposite this point. Named for its resemblance to the head of a fox, it is one of the most famous geological features in the park. The 27-foot structure is made of sandstone shaped over millions of years by natural processes like erosion.

Though Foxhead Rock is visible from other points on the trail, this spot offers hikers the best photo opportunity. Please do not leave the trail and attempt to approach the rock, because the ground surrounding it is steep and rocky. Thank you.

*Lundes National Park*

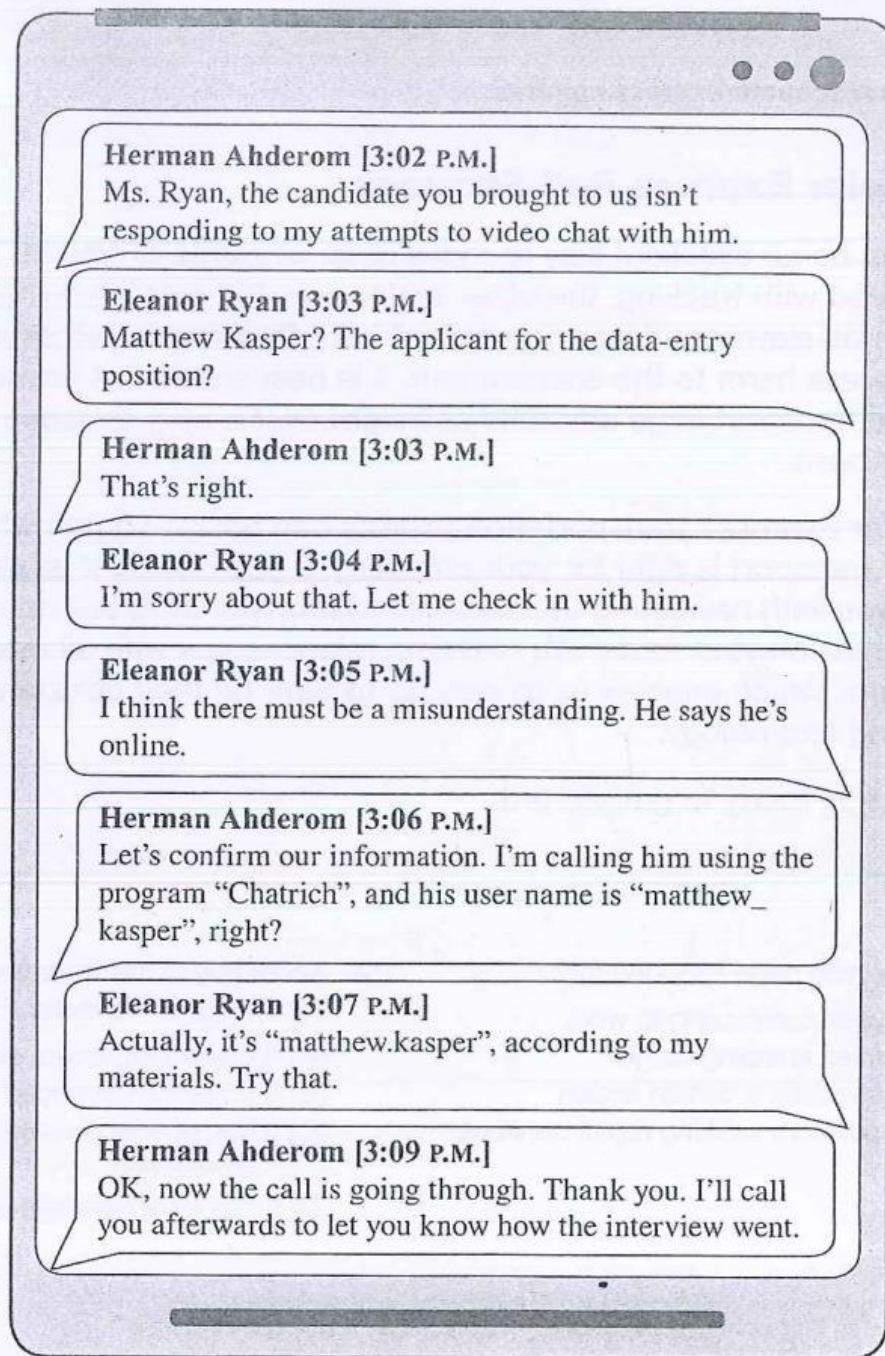
149. Where would the information most likely appear?

- (A) In a museum display
- (B) In a park brochure
- (C) On a product label
- (D) On an outdoor sign

150. What does the information suggest that readers can do?

- (A) Take photographs
- (B) Touch an exhibit
- (C) Buy souvenirs
- (D) Sign up for a tour

Questions 151-152 refer to the following text-message chain.



151. Who most likely is Ms. Ryan?

- (A) A computer technician
- (B) A political reporter
- (C) An event planner
- (D) A job recruiter

152. At 3:07 P.M., what does Ms. Ryan

recommend doing when she writes, "Try that"?

- (A) Using different contact information
- (B) Restarting a software program
- (C) Reading some instructional materials
- (D) Changing a computer's display setting

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Questions 153-154 refer to the following Web page.

<http://www.scheelerexpress.com/rail>

## Scheeler Express Rail Services

Rail can be an excellent way to move large amounts of freight. When compared with trucking, the other major over-the-land shipping method, rail can be slower and less convenient but offers increased safety and causes less harm to the environment. It is best suited to businesses that need to transport large amounts of freight over a long distance on a regular basis.

Scheeler Express's transportation experts can advise you on whether railway transport is right for your company. If you decide it is, we can assist you with navigating the complex systems of different railway companies on your route. We maintain relationships with all major operators, which enables us to stay up-to-date on their constantly changing technology.

Contact us today to get started.

153. Who is the Web page intended for?

- (A) Employees commuting to work
- (B) Companies shipping cargo
- (C) Tourists visiting a certain region
- (D) Train operators seeking repair services

154. According to the Web page, what is one advantage of Scheeler Express?

- (A) It offers long hours of operation.
- (B) It employs advanced technology.
- (C) It has connections with other companies.
- (D) It has exclusive use of a rail route.

Questions 155-157 refer to the following e-mail.

E-Mail message

From:	Zaters Hardware
To:	Wallace Glover
Subject:	Announcement
Date:	November 1

Dear Valued Customer,

Zaters Hardware is sorry to announce the discontinuation of our Zaters Points program. For the last eight years, Zaters Points have been a great way for our customers to earn discounts on our products. Unfortunately, the cost of running the program has grown to the point where it no longer makes sense to continue offering it. Starting today, no new applications for the program will be accepted. However, we will allow existing participants to continue accruing Zaters Points until November 30 and spending them until January 31. Please keep the latter deadline in mind as you determine how to use your remaining points. We will send out periodic reminder e-mails about the situation as well.

As always, thank you for being a loyal Zaters Hardware customer.

Sincerely,

Darryl Harmon, CEO  
Zaters Hardware

155. What does the e-mail notify recipients of?

- (A) The closing of a retail store
- (B) The end of a loyalty program
- (C) The replacement of an executive
- (D) The recall of a hardware product

156. According to the e-mail, what was the reason for the decision?

- (A) A security issue
- (B) A legal dispute
- (C) Financial considerations
- (D) Business restructuring

157. What are recipients asked to do?

- (A) Fill out a form
- (B) Wait for a future e-mail
- (C) Choose between two options
- (D) Remember a date

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Questions 158-160 refer to the following Web page.

The screenshot shows a web browser window with the URL <http://www.olimmer.com/purchase/step2>. The page title is "Step 2: Choose Your Subscription". The content discusses subscription options and payment methods, and includes a dropdown menu for selecting a subscription term.

**Step 2: Choose Your Subscription**

Thank you for creating an Olimmer account, Ms. Garza. Now it is time to decide how long you want to be able to access our vast library of templates, themes, and graphics to make first-rate online content for your clients. Please review the following information and select the subscription you would like in the drop-down menu at the bottom of the page.

Pricing:

- 3-month subscription (\$90)
- 6-month subscription (\$160)
- 1-year subscription (\$270)
- 2-year subscription (\$410)

As you can see, we offer great deals for longer-term subscriptions. Our 2-year subscription costs just \$0.56 per day—barely half as much as our 3-month subscription, which is still reasonable at \$0.98 per day. Our 6-month and 1-year subscriptions are also wonderful options at \$0.88 and \$0.73 per day, respectively.

Payment:

Payments can be made monthly or yearly. Your first payment is due immediately. We accept credit and debit cards. You will be asked for your payment details on the following screen.

Changing your subscription term:

This can be done at any time at no charge. A new billing cycle will be started, and your first invoice will include a credit for the unused time on your previous subscription.

Subscription:

158. Who most likely is Olimmer intended for?

- (A) Freelance accountants
- (B) Web designers
- (C) Librarians
- (D) Journalists

159. How much will Ms. Garza pay per day for her subscription?

- (A) \$0.56
- (B) \$0.73
- (C) \$0.88
- (D) \$0.98

160. What is stated about Olimmer subscriptions?

- (A) They can be cancelled at any time.
- (B) Their prices reflect the services they allow access to.
- (C) There is no fee for switching from one to another.
- (D) They must be paid for on a monthly basis.

Questions 161-163 refer to the following memo.

To: All employees  
From: Diane Erickson  
Re: Flexible hours

It has recently come to my attention that there is some confusion among employees about Prask's policy with regard to flexible working hours. — [1] —. I have rewritten the employee handbook as follows to clarify the issue:

"Prask requires all full-time employees to work in the office for 40 hours each week. — [2] —. However, employees approved to work flextime may fulfill this requirement by working any combination of hours between 7 A.M. and 8 P.M., Monday through Friday. Flextime is only available to employees whose job duties do not require them to be in the office at specific times. Employees must receive managerial approval in order to work flexible hours. The privilege of working flextime may be revoked at any time due to business needs or employee performance issues. — [3] —."

If you believe that you are eligible to work flextime and would like to do so, you should begin by creating a proposed schedule, and then meet with your manager to discuss it. Please do not bring flextime requests directly to the HR department. However, general inquiries about the policy can be made to our department by contacting John Burrows (ext. 72, john.burrows@prask.com). — [4] —.

Diane Erickson  
Director of Human Resources

161. What is indicated about Prask's flextime policy?

- (A) It allows weekend work.
- (B) It was recently implemented.
- (C) It excludes some employees.
- (D) It is popular with staff.

162. According to the memo, what should an employee interested in working flextime do first?

- (A) Determine their desired working hours
- (B) Ask a manager for permission
- (C) Submit a request to Human Resources
- (D) Earn a positive performance evaluation

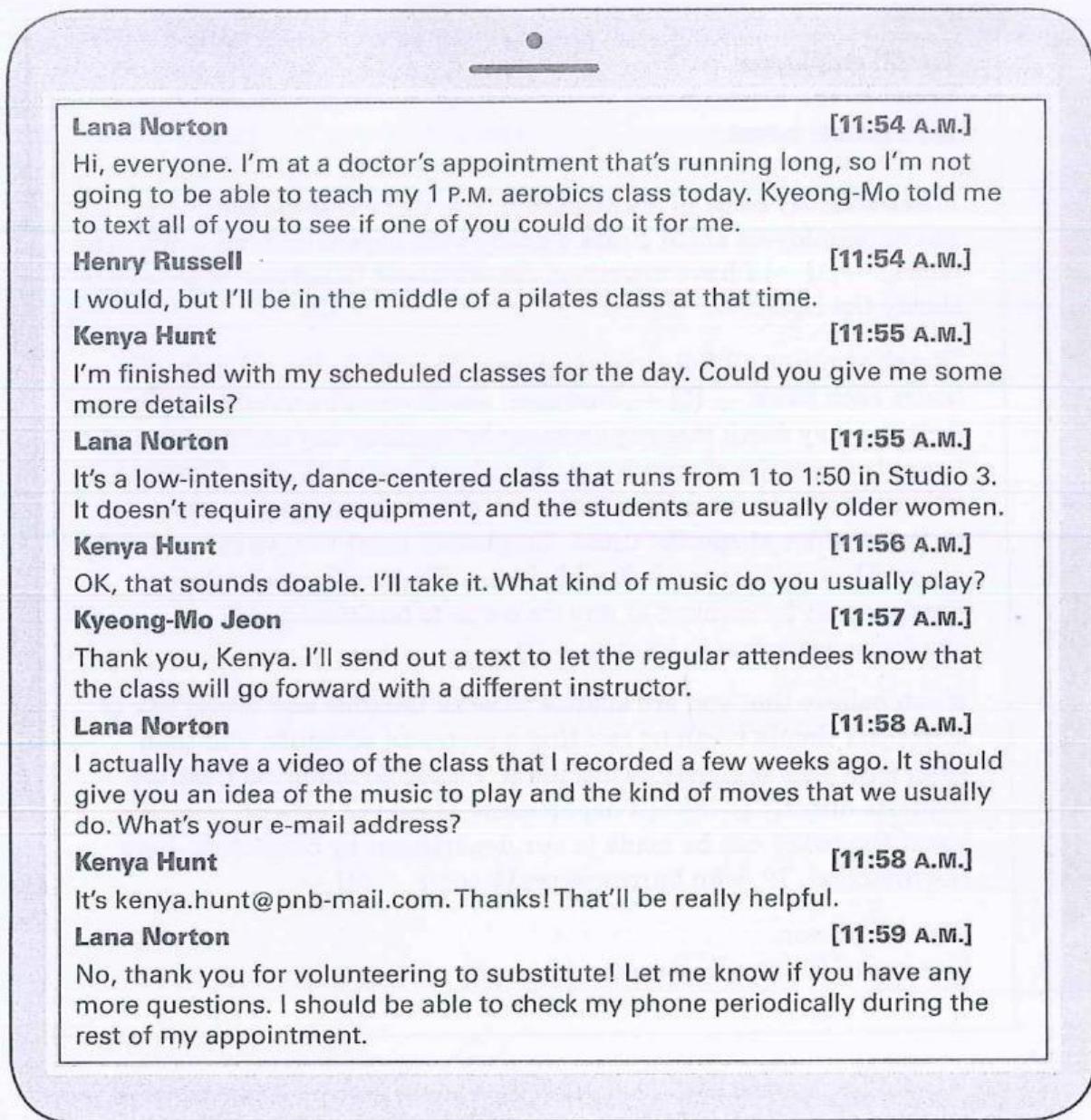
163. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"In either case, the employee's manager should clearly explain the situation and give the employee advance notice of the change."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

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Questions 164-167 refer to the following text-message chain.



164. Why does Ms. Norton message the other participants?

- (A) To ask for a favor
- (B) To promote an event
- (C) To apologize for a situation
- (D) To announce a schedule

165. At 11:56 A.M., what does Ms. Hunt most likely mean when she writes, "I'll take it"?

- (A) She is accepting a teaching opportunity.
- (B) She is volunteering to move an item.
- (C) She would like to keep some equipment.
- (D) She is interested in acquiring a new skill.

166. What is NOT indicated about the 1 P.M. class?

- (A) It lasts for less than an hour.
- (B) It requires registration in advance.
- (C) It involves relatively easy exercise.
- (D) It is attended routinely by some people.

167. What most likely will Ms. Norton e-mail to Ms. Hunt?

- (A) A video clip
- (B) A list of songs
- (C) A sign-up sheet
- (D) A neighborhood map