

**Warranted 40,000 Miles**  
**Full Warranty**

During the one-year warranty period, if the size and load-range rating of the tire are equal to or greater than that which the manufacturer specified, we will replace the tire free of charge or refund the cost if either of the following occurs: (1) failure relating to material or workmanship of the tire on normal road hazards; (2) tread wear out (2/32 in. or less remaining). Warranty must be presented to verify mileage.

**Warranty Extension**

The warranty may be extended to 80,000 miles/two years or 120,000 miles three years. Complete the term provided by your dealership and pay the required amount. In order to be valid, the warranty extension must be requested at time of purchase or within 30 days of purchase. Customer is responsible for retaining all documentation as proof of warranty extension rights.

Use of product under extreme or highly unusual conditions, or failure to make claim within a reasonable period of time, may invalidate the warranty. See user's manual for further information.

1. What does the passage guarantee the performance of?
  - (A) The car
  - (B) The wheels
  - (C) The engine
  - (D) The tires
2. What does the manufacturer guarantee?
  - (A) Full rebate on materials or workmanship
  - (B) Replacement or full refund
  - (C) Either the cost or a new product
  - (D) Size and load range
3. According to the warranty, what must the purchaser do?
  - (A) Document mileage
  - (B) Prove initial cost
  - (C) Verify workmanship defects
  - (D) Confirm load-range rating

**Roger,**

It was a great pleasure to speak with you on the phone last week regarding our new product line that we will be introducing next year in Europe. Unfortunately, at that time, I was unable to confirm the anticipated launch date for the New Health line and the expected level of marketing support this product will receive.

I am now able to confirm that the launch date for our new range in our non-U.S. markets will be April 1. Prior to this date we will be launching a major marketing campaign for our new products which will include the placing of two-page spreads in leading health and fashion magazines, and TV advertisements. We are expecting to shortly confirm a well-known international model as the face for the campaign.

I will be coming to London early next month and I was wondering if we could meet to discuss our products and pricing strategies in more detail? I will be able to supply you with more information about not only the New Health line, but also the other facial and body moisturizing products that we offer.

I look forward to meeting you and discussing this sales opportunity with you further.

Regards,  
Lewis

1. What is the purpose of the letter?
  - a. To thank someone for a meeting held last week.
  - b. To confirm the launch dates for a product line.
  - c. To request information on the future marketings strategies.
  - d. To describe the ingredients in a skin care product.
2. What can be inferred about the New Health product line?
  - a. It's aimed at woman.
  - b. It will be expensive.
  - c. It will sell well.
  - d. It relates to skin care.
3. The word “anticipated” in paragraph 1, line 2 is closest in meaning to\_\_\_\_
  - a. Expected
  - b. Promised
  - c. Required
  - d. awaited