Globe English
Way to the future

Listen again and fill in the blanks.

Question 1:

W: Have you ..... more printing papers for the office yet? We're running out of them.

M: I contacted A Plus supplier ..... , and they said that the shipment wouldn't arrive until the .....of this month due to some .....

W: Well, we cannot wait until then. Please ..... the order with our ..... supplier and contact a new one immediately to ship the papers today.

M: Sure. I'll do it right now.

Question 2:

M: Hi, I bought this smartphone at your store yesterday, but it's ..... now because it fell off the table, and the screen cracked.

W: Okay. Could you please complete this form and wait for your ..... ?

M: How long will I have to wait? It's my lunchtime now, and I have to ..... in fifteen minutes.

W: I am sorry, but as you can see, there are many customers in our store now, and our technicians are all busy. Why don't you ..... the phone here, then we will have a look at it? If the fault is minor, the phone can be fixed here. However, for ..... problems, we have to send it to our service center.

M: Okay. When should I come back here?

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W: Please write your name and phone number on this form. As soon as it is ....., I will contact you to pick it up.

Question 3:

W1: Hi. I purchased this tablet at your store yesterday, for my sister, but it is not .....

W2: There're some problems with it. I can't access the internet, and the screen doesn't ..... , so I have to restart it many times. It's annoying.

M: Okay, don't worry. Just leave it here and one of our technicians will ..... it for you.

W1: How long do I have to wait?

M: Well, it may take several days. You can ..... here on Saturday.

W2: Oh no, that's too long. I need it for my ..... next week, could I have it repaired ..... this weekend?

M: Sorry, I am not sure because we are very busy. Please call us on Friday. It might be ..... at that time.

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