

SKILLS

Short listening

BULATS multiple choice/Business Preliminary Part 1

6 [BP_A2+_Test_03_02.mp3] You will hear eight short recordings twice. For questions 1–8 choose the correct answer.

1 What type of shop is Butterfield?

- a a bookshop
- b a clothes shop
- c a department store

2 What is special about the restaurant?

- a It has an unusual atmosphere.
- b It has laptop tables.
- c People pay what they want.

3 How much of the department store's profits came from clothes last month?

- a 50% b 70% c 85%

4 How does the man order food in other countries?

- a with the help of colleagues
- b with a phrase book
- c pointing at items

5 What was the woman doing when her manager called?

a



b



c



6 Why is the woman's report late?

- a She doesn't have the numbers.
- b She has been too ill to finish it.
- c The marketing department have it.

7 Why is the man worried about going to Geneva?

- a The sales figures are bad.
- b His presentation isn't ready.
- c He doesn't like his work team there.

8 What were the customers' opinions on communication with the company?

