

1. *What may culture be based on?*
 - A. Nationality
 - B. Race and religion
 - C. Historical roots
 - D. All of the Above
2. *What are the components of the invisible aspect of culture?*
 - A. Beliefs and norms
 - B. Values & traditions
 - C. Trends and language
 - D. A and B
3. *Communication is_____*
 - A. the process of sharing information
 - B. the process of sharing and exchanging information through verbal behavior
 - C. the process of sharing meaning through verbal and non-verbal behavior
 - D. None of the above
4. *What should be added to make a good communication model: Sender - message - audience?*
 - A. Channel
 - B. Feedback
 - C. Context
 - D. All of the above
5. *What is the main reason for misinterpretation between individuals across cultures?*
 - A. Large shared idea between individuals
 - B. Small shared idea between individuals
 - C. Medium-shared idea between individuals
 - D. A and C
6. *What does cross-cultural communication study?*
 - A. The difference between/among cultures
 - B. The similarity between/among cultures
 - C. How people endeavor to communicate across cultures
 - D. All of the above
7. *Why there may be culture shocks arising in cross-cultural communication?*
 - A. Low level of shared idea
 - B. Little knowledge of set of values by which individuals from other cultures live
 - C. Being inflexible and unopened to adapt individuals' culture(s) in CCC
 - D. All of the above

8. *In cross-cultural communication, it should be noted that people from various cultures generally*

- A. share common needs but express them differently
- B. share common needs and therefore express them similarly
- C. do not share common needs and therefore do not have similar expressions
- D. share common needs with similar verbal and non-verbal behaviors

9. *It is believed that in order to be sensitive to other cultures people should*

- A. change their cultural beliefs and assimilate into the new culture
- B. change other people's cultural beliefs
- C. recognize how they have been influenced by their own cultures
- D. None of the above

10. *If individuals in a foreign culture never learned the language of that culture, which stages in the adjustment process might they never experience?*

- A. Culture shock, mental isolation
- B. Initial adjustment, acceptance and integration
- C. Honeymoon period
- D. None of the above