

A. Listen to two conversations at an airport Arrivals hall.
Match each conversation (a or b) to the correct picture (1 or 2).



B. Listen and tick True or False for each statement (2 minutes).

	True	False
a Breakfast is from 7.30 to ten every morning.	☐	☐
b The café is next to the gift shop.	☐	☐
c There is an Italian restaurant on the fourth floor.	☐	☐
d The bar closes at 2am.	☐	☐
e The fitness centre is on the ground floor.	☐	☐

C. listen and write the correct words under the pictures (2 minutes).



A .Read and match the correct meanings.
(5 minutes)

You want:

- 1 to have a drink in your room ☒ d
- 2 to go to the top floor ☐
- 3 to open your door ☐
- 4 to get up at 6 am ☐
- 5 to phone your country ☐
- 6 to watch the news ☐
- 7 to wash your hair ☐
- 8 to dry your hair ☐

You need:

- a the lift
- b an outside line
- c a shower
- d a mini-bar
- e a hairdryer
- f a wake-up call
- g a TV
- h a key

B. Read and choose correct phrases to complete the conversation.
(4 minutes)

Flight attendant: Good morning! May I see your boarding pass and passport, please?

Passenger: _____

Flight attendant: Thank you. Do you have any carry-on luggage?

Passenger: _____

Flight attendant: Hello again, sir. Where are you headed today?

Passenger: _____

Flight attendant: Oh, that's nice. How long are you staying there?

Passenger: _____

Flight attendant: Excuse me, sir. Would you like something to eat or drink?

Passenger: _____

Passenger: **E** _____

Flight attendant: Of course. Is this better?

Passenger: _____

Flight attendant: You're welcome. Let me know if you need anything else.

A. Yes, I have
this backpack
and this
suitcase.

B. Sure,
here is my
passport.

C. I'll have the
chicken, please.
And a cup of
coffee.

D. Yes, thank
you very much.

E. Excuse me,
Could you
please turn
down the AC?
It's too cold in
here.

F. Just for
a week.

G. I'm going to
Paris for a
business trip.