

Listen activity 3

You will three people describing their work. Listen and write their Jobs beside their names below.

IRMA	Senior Hotel Receptionist
DIANA	Flight Attendant
RENNY	Sales Manager

Activity 4

Description 1.

1. Irma is a parking attendant
2. Irma travel a lot
3. Her Major Responsibility id the safety of the airplane
4. She has never had an emergency situation at work.
5. She serves food and drink during the flight.

Description 2

1. Diana is a sales manager
2. Her job is selling plane tickets
3. She also sells holiday packages in Kaha
4. She has had some travel experiences
5. She send people postcards to get their feedback.

Description 3

1. Renny is a junior hotel receptionist
2. She works at nights and mornings every day
3. There a lot of things to do at the receptionist area
4. She enjoys meeting so many different people
5. She doesn't take any complaints personally.