



Listen and write.

How many shops? 5

Favourite shop: the (1) shop

Where: in (2) Street

Phone number: (3)

Bought: two (4) and a (5)

Put the correct word in each gap,

Closed / pounds / went / bought / spent / expensive

Becky and I had a nice morning. We (1) shopping and (2) a lot of money. I (3) some shoes and a new coat. The coat was (4) (two hundred and sixty) (5) 260£ but it's really warm. Becky wanted to go to Sports Direct but it was (6) I thought it was open on Sundays but I was wrong.

Translate in Arabic / use a dictionary:

Aisle:

Bag:

Baggy:

Bakery:

Barcode:

Bargain:

Basket:

Best before:

Box :

Brand:

Butchers:

Buy:
Card machine:
Cash:
Cashier:
Change:
Cheap:
Chemist:
Cheque:
Clearance sale:
Closed:
Coin:
Credit/Debit card:
Customer:
Dollar
Delivery:
Discount:
Exchange:
Expensive:
Faulty:
Fit:
Fitting cubicle or fitting room:
Florist:
Gift voucher:
Hanger:
Label:
Packaging:
Price:
Pound
Purchase:
Purse:
Quality:
Queue:
Receipt:
Refund:
Sale:
Sales assistant:
Scales:
Security tag:
Self-service:
Shelf:
Shop:
Shopper:
Showroom:
Size:
Stock:
Supermarket:
Stall:
Till:
Trolley:
Use by:

Wallet:

Window shopping:

Vocabulary Flashcards for ESL Shopping

- ***ESL Shopping Vocabulary Definitions***

- Choose the correct picture for the shopping vocabulary in this quiz.

- 1) What is the picture of Aisle?



- A) ☐



- B) ☐

-
- 2) What is the picture of Fitting room?



- A) ☐



- B) ☐

-
- 3) What is the picture of Expensive?

- A) ☐ 

- B) ☐ 
\$1,357

- 4) What is the definition of Till?



- A) ☐ © 2008/2009 - max.kostenhuth.de



- B) ☐
- 5) What is the definition of Label?



- A) ☐

- B) 

▪ Exercise 2 – Correct Meaning

- In this ESL shopping vocabulary exercise you need to choose the correct word (A-D) for each of the definitions given in the five questions. Click the button when you are finished to see your score.

▪ *ESL Shopping Vocabulary Identification of Meaning*

- Choose the word that matches the definition given in each of the five questions in this quiz.

- 1) What is the meaning of the following definition: A large shop which sells a wide range of items?

- A) ☐ Supermarket
- B) ☐ Till
- C) ☐ Refund

- 2) What is the meaning of the following definition: to buy something for a good price

- A) ☐ Bakery
- B) ☐ Card machine
- C) ☐ Afford
- D) ☐ Bargain

- 4) What is the meaning of the following definition: A shop which sells medication

- A) ☐ Brand
- B) ☐ Coin
- C) ☐ Chemist
- D) ☐ Refund

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- 5) What is the meaning of the following definition: A person who goes to a shop to buy
 - A) ☐ Refund
 - B) ☐ Scales
 - C) ☐ Shopper
 - D) ☐ Clearance

Conversation 1

Watch the video, then, put the verbs in the simple present

Situation: Roommates Jane and Patrick discuss their weekly shopping trip.

Jane: We (1/not/have)..... much food left in the cupboards, Patrick. (2/be)..... you ready to do our food shopping?

Patrick: Yes, I'll just put on my shoes and we will go.

Jane: It(3/be)..... too far from the dormitory. Let's buy our food online.

Patrick: I've **never** bought food online before. In America we (4/not/do)..... **usually** purchase things online.

Jane: In the UK people **often** purchase all kinds of things online, especially food. It is very convenient.

Patrick: How long will it take to be delivered?

Jane: The delivery service (5/be).....free if we spend over £35 and we will get it tomorrow afternoon if we (6/order)..... today.

Patrick: That is very good. Are products more expensive online?

Jane: No. The prices (7/be).....the same and sometimes it can be cheaper. You can often see special offers like buy one get one free.

Patrick: What if the item we choose is not in stock?

Jane: The staff will choose an alternative of a similar price, or give us a refund.

Patrick: It all (8/sound).....very reasonable and convenient. Let's order online.

Jane: I will go to get my computer and log in to the shop's website.

Patrick: I will make a shopping list of what we (9/need).....and you can order it.

Jane: Ok. I will get my purse, too. I will use my credit card to pay.

Patrick: Thanks. I will give you my share in cash from my wallet.

Jane: Ok, that is fine.

Exercise 1 – Watch the video, then , fill in the Blanks with the given options

Situation: Andrew goes to the clothes store to return a coat he bought last week.

Sales assistant: Good afternoon, Sir. How can I help you?

Andrew: Hi, I want to _____(1)_____.

Sales assistant: Please speak to my supervisor. She is in charge of returns.

Supervisor: Hello, how may I assist you?

Andrew: I'd like to return this coat, please.

Supervisor: Is there anything wrong with it?

Andrew: Yes. The stitching has come apart near the hood.

Supervisor: I just need to know how you paid for this item and if you still have the receipt.

Andrew: I paid by cash, but unfortunately _____(2)_____.

Supervisor: I am afraid I will only be able to offer you a store voucher.

Andrew: I understand. I really like the design of the coat. Is it possible to have a replacement?

Supervisor: That is not a problem. I will check to see if we have another one in stock.

Andrew: Thanks.

Supervisor: I'm sorry. We don't have that design in stock but we have a similar design which is the same price. We can do an exchange for you. Here it is.

Andrew: I really like it. _____(3)_____.

Supervisor: Would you like to try it on to make sure it fits you? The fitting cubicle is over there.

Andrew: No, thanks. _____(4)_____.

Supervisor: Is there anything else you want to buy today as we have a promotion on sportswear.

Andrew: No, not today. I would just like the exchange, please.

Supervisor: Let me remove the security tag for you. Would you like the hanger, too?

Andrew: No, thanks. I have many at home.

Supervisor: Here is your receipt _____(5)_____. Have a nice day.

Andrew: Thank you for your help. Have a nice day, too.

ESL Shopping Conversation

Choose the best option (A-D) in the following five questions to fill in the blanks in the shopping conversation given above.

1) Which option is the best to fill in the first blank?

- A) ☐ Return an item
- B) ☐ Buy a new coat
- C) ☐ Buy another coat
- D) ☐ Return an umbrella

2) Which option is the best to fill in the second blank?

- A) ☐ Here is my receipt
- B) ☐ Yes. I have my receipt.
- C) ☐ I don't usually keep receipts.
- D) ☐ I want a new coat

3) Which option is the best to fill in the third blank?

- A) ☐ I don't like the colour.
- B) ☐ It's exactly the style I like.
- C) ☐ I want a refund.
- D) ☐ I don't like that design.

4) Which option is the best to fill in the fourth blank?

- A) ☐ I think I should try it on.
- B) ☐ Yes, I will try it on.
- C) ☐ I don't like this style.
- D) ☐ A medium size always fits me perfectly.

5) Which option is the best to fill in the fifth blank?

- A) ☐ For the refund
- B) ☐ For your exchange
- C) ☐ For your purchase
- D) ☐ For your new jeans