

NAME: _____

DATE: _____

SHOPPING PROBLEMS

Question: *When was the last time you bought something that had a problem?*

- Complete the 15 sentences with the words on the left.



B broken *adj.*
C change color *v.*
D doesn't work *phr.*
E exchange *n., v.*
expensive *adj.*
H hole *n.*
M missing *adj.*
R receipt *n.*
refund *n., v.*
repair *n., v.*
return *v.*
S shrink *v.*
W warranty *n.*
wrong color *n.*
wrong size *n.*

1. I'm really angry. I bought a new computer yesterday but it _____.
2. This sweater should have five buttons but there are only four. One button is _____.
3. Don't wash your new clothes in hot water, David. They might _____ and become too small.
4. Look! There is a _____ in this shirt.
5. (A) Can I _____ this radio to your store?
(B) Yes, bring it back. We'll _____ your money.
6. If you want to bring back that jacket and exchange it for a new one, you must have a _____.
7. I bought this lamp yesterday, but there's a problem with it. Can I _____ it for a new one?
8. These shoes don't fit me. They're too small. They're the _____.
9. That TV comes with a two-year _____.
The store will pay to fix any problems during that time.
10. The picture on the box shows blue shoes, but inside the shoes are red. They're the _____.
11. The TV I bought last year doesn't work now but the store said it will pay to _____ it.
12. Don't wash your new blue T-shirt with your white shirts. They might _____.
13. That pen costs \$15.99. It's too _____.
14. Did you break a dish on the way back home? One of them is _____.