# PAST PERFECT

**2** Work in pairs. Read a story about a vacation. Why wasn't the tourist happy with her hotel room? What did she do?

▶ 70

## Vacation Story

I was in a foreign country for the first time in my life. It had sounded amazing in the brochure: "Enjoy seven days in one of the most beautiful cities in the world while staying at a luxury hotel."

I had been excited about the trip, but now I wasn't so sure. I had waited at reception for fifteen minutes before someone checked me in. And my room was small and dark, with a window looking over a parking lot. I tried to be positive as I unpacked my bags. I decided to take a shower before going sightseeing. However, the shower wasn't working, so I called hotel reception.

An hour later, a maintenance man arrived. He hit the pipes a few times. "Sorry, but I can't fix it today. Maybe tomorrow," he said. Then he held out his hand. He wanted a tip for doing nothing! I was furious. But suddenly, I had a thought. He hadn't fixed my shower, but I tipped him anyway. Two minutes later, I was at the reception desk. I explained the problem to the hotel manager and gave him a very large tip.

Fifteen minutes later, I moved into room 405. It was twice the size of my original room, it had a wonderful view of the city, and—most importantly—the shower worked fine.

**3** Read the story again. Number the events below in the order they happened (1–9).

____ gave the manager a tip
____ arrived at the hotel
____ the maintenance man looked at the shower
____ gave the maintenance man a tip
____ booked the vacation
____ tried to turn on the shower
____ called reception
____ moved to a larger room
____ waited at reception



LIVEWORKSHEETS