

Questions

Complete the sentences with words from the list.

*battery contact select username
password button mobile*

Key in the phone number and press the green _____

2 First, _____ an account to send the money from.

3 Your _____ for the website is the same as your email address.

4 A Can I recharge my phone _____ here?

B Sure, there's a power point over there.

5 You aren't in my _____ list. Can you tell me your phone number, please?

6 You can use someone's phone number to send money with _____ banking.

7 Do you know the Wi-fi _____ to get Internet access in the hotel room?

Cross out one noun in *italics* which you cannot use with the verb in bold.

1 I need to **charge** my *battery* / *laptop* / *screen* / *smartphone* / *tablet* / *device*.

2 I can't **access** the *Internet* / *my username* / *my emails* / *my bank account* / *our website*.

3 I want to **send** *Wi-fi* / *money* / *a text message* / *payment* / *an SMS*.

4 **Press** the *button* / *your account* / *'confirm'*.

5 Please **key in** your *username* / *your order number* / *your device* / *your password*.

Put the conversations in the correct order.

A

a _____ Sure.

b _____ I've got a problem. I'm trying to book a flight on the Internet, but it doesn't work.

c _____ John, can you help me?

d _____ Yes, but I don't know how to enter it.

e _____ Do you have a username for the website?

f _____ Click here, then key it in.

B

a _____ That would be good.

b _____ What's the problem?

c _____ How do I print this document?

d _____ Let me see ...

e _____ Are you OK, Galina? Do you want a hand?

Complete the missing words in the four conversations.

A Can you ¹g_____ m_____ a h_____?

B Sure.

A I ²d_____ k_____ h_____ t_____ put these photos onto CD-ROM. I'm ³t_____ t_____ copy them for Bob. Can you ⁴h_____ m_____?

C Yes, ⁵o_____ c_____.

D ⁶H_____ d_____ I send a file to Sandy?

C Let me see.

E Do you ⁷w_____ a h_____?

F That ⁸w_____ b_____ g_____. I don't know how to log on.

G I'm trying to download a document.

H Can I ⁹h_____?

G Oh, ¹⁰y_____, p_____.

H Click on that icon and ...