

Complete the open letter below. Choose the correct word or phrase from the appropriate list (nouns, adjectives, or verbs), and write it in the blank.

Nouns		Adjectives		Verbs	
etiquette	manners	annoyed	elderly	blocking	push
expert	pole	civilized	rude	blow his nose	rely on
eye contact		confused		enforce	sneeze

An Open Letter to New York Subway Riders

Being a New York subway rider like you, I know that in our subway it is 1. rude to talk to strangers, and I also know that we should not make 2. eye contact with each other.

I am no 3. expert on subway rules, but I do know about being polite. And I think we, New York subway riders, are forgetting some basic rules of 4. manners.

Yesterday, I was on the A train when a very 5. elderly man got on the train. As the train started to go, the poor man had to hold on to a 6. pole so that he didn't fall with them! None of them moved. There was no one to 7. enforce the "give your seat to elderly passengers" rule, so I stood up. I was far from the old man, so I called to him, and he started to come my way. He certainly wanted a seat. But there was a woman who was 8. blocking the way. So the poor man had to stand there. He was too polite to 9. push her out of the way. To make things worse, there was a kid next to him who seemed to have a terrible cold. He started to 10. blow his nose on the old man. I wanted to hand that kid a tissue for him to 11. sneeze, but I didn't.

I thought that New York was a 12. civilized city, but I guess I was 13. annoyed. You can't 14. rely on anyone here to have good 15. etiquette anymore. 16. push